

# Bayesian Estimation of Inefficiency Heterogeneity in Stochastic Frontier Models\*

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## ABSTRACT

Estimation of the one sided error component in stochastic frontier models may erroneously attribute firm characteristics to inefficiency if heterogeneity is unaccounted for. However, it is not clear in general in which component of the error distribution the covariates should be included. In the classical context, some studies include covariates in the scale parameter of the inefficiency with the property of preserving the shape of its distribution. We extend this idea to Bayesian inference for stochastic frontier models capturing both observed and unobserved heterogeneity under half normal, truncated and exponential distributed inefficiencies. We use the WinBugs package to implement our approach throughout. Our findings using two real data sets, illustrate the relevant effects on shrinking and separating individual posterior efficiencies when heterogeneity affects the scale of the inefficiency. We also see that the inclusion of unobserved heterogeneity is still relevant when no observable covariates are available.

**JEL classification:** C11; C23; C51; D24

**Keywords:** Stochastic Frontier Models; Heterogeneity; Bayesian Inference.

## I. Introduction

Stochastic frontier models, first introduced in Aigner et al. (1977) and Meeusen and van den Broeck (1977), are important tools for efficiency measurement. These models require the specification of an economic, functional form based on a production or cost function which includes

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\*The authors would like to thank Mark Steel and Jim Griffin for their comments and suggestions as well as the participants of the 33th National Congress on Statistics and Operations Research and the Permanent Seminar on Efficiency and Productivity of Universidad de Oviedo. Financial support from the Spanish Ministry of Education and Science, research projects ECO2009-08100, MTM2010-17323 and SEJ2007-64500 is also gratefully acknowledged.

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a composite error term. This error term can be decomposed into two parts, firstly a two-sided, idiosyncratic error and secondly, a non-negative inefficiency component. Measures of efficiency are obtained from this one-sided error, which typically is assumed to follow some specific distribution. The most common distributions for the one-sided error are the half-normal (Aigner et al., 1977), exponential (Meeusen and van den Broeck, 1977), truncated normal (Stevenson, 1980), and gamma (Greene, 1990).

However, the estimated inefficiency component often includes some firm characteristics other than outputs, inputs, or prices defined from the production or cost function, which should not be attributed to inefficiency. These firm characteristics are exogenous variables (e.g. type of ownership, GDP level in the country of operation) that have an effect on the technology used by the firms or directly on their inefficiency. If these variables are not taken into account in the model specification, this may affect the estimation of the inefficiencies or of the frontier significantly. The distinction between heterogeneity and inefficiency has become a very important issue in stochastic frontier models.

Firm characteristics can be modeled in the frontier if they imply heterogeneous technologies or in the one-sided error component if they affect the inefficiency. In the former case, covariates are directly included in the functional form and the main interest is to model unobserved heterogeneity (see Greene, 2005). For the case of heterogeneity in the inefficiency, covariates are usually included in the parameters of the one-sided error distribution (see Huang and Liu, 1994).

Heterogeneity in stochastic frontier models has also been studied from the Bayesian context. The Bayesian approach to stochastic frontiers introduced by van den Broeck et al. (1994) presents advantages in terms of formally deriving posterior densities for individual efficiencies, incorporating economic restrictions, and in the easy modeling of random parameters through hierarchical structures. Hierarchical models have been used to capture heterogeneous technologies (see Tsionas, 2002) and heterogeneity in the inefficiency has been considered through covariates in the distribution of the non-negative error component (see Koop et al., 1997). Modeling observed heterogeneity using non parametric and flexible mixtures of inefficiency distributions are

other interesting recent contributions (see Griffin and Steel, 2004, 2008). However, the treatment of unobserved heterogeneity in the non-negative error component has been little explored.

Here, we propose the modeling of both observed and unobserved heterogeneity in the inefficiency within a Bayesian framework. In particular, we extend the model of Caudill et al. (1995), where in the classical context, observed covariates were included in the scale parameter of a half normal inefficiency distribution. This model has the property of changing the scale while preserving the shape of the inefficiency distribution. This is called the scaling property in Wang and Schmidt (2002) and Alvarez et al. (2006) and allows us to think of the inefficiency as being composed of two parts where the first component captures random managerial skills and the second depends on firm characteristics. Here, we include heterogeneity in the parameters of half normal, truncated normal and exponential distributed inefficiencies in such a way that they are allowed to vary over time and that the scaling property is preserved.

For illustration, we use two data sets which have been previously analyzed only in the classical context. The first data set is from a controversial report by the World Health Organization (WHO) on the efficiency of national health systems (see WHO, 2000), while the second evaluates the economic efficiency of US domestic airlines. Results are compared against a base model with no heterogeneity and a model with covariates in the frontier.

The rest of this paper is organized as follows. Section II presents a brief literature review on heterogeneity in stochastic frontier models and the proposed model. Section III presents the Bayesian inference and model selection criteria. Section IV reports the applications to the WHO and the US domestic airlines data sets. Finally, in Section V we provide conclusions and consider some possible extensions of our approach.

## II. Heterogeneity in stochastic frontier models

### A. A brief literature review

The original stochastic frontier model introduced by Aigner et al. (1977) and Meeusen and van den Broeck (1977) has the following form:

$$y_{it} = \mathbf{x}_{it}\boldsymbol{\beta} + v_{it} - u_{it} \quad (1)$$

where  $y_{it}$  represents the output for firm  $i$  at time  $t$ ,  $\mathbf{x}_{it}$  is a vector that contains the input quantities used in the production process,  $v_{it}$  is an idiosyncratic error that is typically assumed to follow a normal distribution and  $u_{it}$  is a one-sided component representing the inefficiency and following some non-negative distribution.

However, firm specific factors not specified in (1) can be mistaken for inefficiency if they are not identified. Heterogeneity can either shift the efficiency frontier or change the location and scale of the inefficiency estimations (see Kumbhakar and Lovell, 2000; Greene, 2008, for complete reviews). In general, when external factors are supposed to capture technological differences and these are out of the firms' control, heterogeneity should be specified in the frontier. In this case, the main interest is capturing unobserved effects. In the classical context, this has been modeled through fixed and random effects or models with random parameters (see Greene, 2005). Bayesian approaches have been based on frontier models with hierarchical structures (see Tsionas, 2002; Huang, 2004).

When heterogeneity is more related to efficiency and thus more likely to be under firms' control, then this should affect directly the one-sided error term. In the parametric context, inefficiency heterogeneity is often included in the location or scale parameters of the inefficiency distribution. For example, covariates shift the underlying mean of inefficiency in Kumbhakar et al. (1991), Huang and Liu (1994) and Battese and Coelli (1995). A reduced form of these models assumes that the location parameter of  $u_{it}$  depends on a vector of covariates  $\mathbf{z}_{it}$  and

parameters  $\delta$  as follows:

$$\begin{aligned} u_{it} &= |U_{it}|; \quad U_{it} \sim N(\mu_{it}, \sigma_u^2) \\ \mu_{it} &= \mathbf{z}_{it}\delta. \end{aligned} \tag{2}$$

The scale parameter of the one-sided error component has also been modeled as a function of firm characteristics. Reifschneider and Stevenson (1991) provided one of the first linear specifications where this parameter varies across firms. A similar model was proposed by Caudill et al. (1995) with the aim of treating heteroscedasticity in frontier models. These authors found biased inefficiency estimations when heteroscedasticity was not accounted for.<sup>1</sup> The proposed model specifies the variance of a half normal distributed inefficiency as an exponential function of time invariant covariates:

$$\begin{aligned} u_i &= |U_i|; \quad U_i \sim N(0, \sigma_{U_i}^2) \\ \sigma_{U_i} &= \sigma_U \cdot \exp(\mathbf{z}_i\gamma). \end{aligned} \tag{3}$$

This specification has the characteristic of changing the scale of the inefficiency distribution while preserving its shape and is referred in the literature as the scaling property (see Wang and Schmidt, 2002; Alvarez et al., 2006). In general, this property allows us to think about inefficiency as being composed of two parts:  $u_{it} = u_{it}^* \cdot f(\mathbf{z}_{it}, \delta)$ . The first component is a base inefficiency, which is not affected by firm characteristics and captures random managerial skills, while the second component is a function of heterogeneity variables determining how well management is performed under these conditions. Another interesting feature of this property is that the interpretation of the effects of covariates on the inefficiency is direct and independent of the inefficiency distribution. The scaling property also holds when the inefficiency is exponentially distributed (see Simar et al., 1994), or in a particular case of truncated normal inefficiency where both parameters are an exponential function of firm characteristics as follows (see Wang and Schmidt, 2002; Alvarez et al., 2006):

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<sup>1</sup>In a previous study, Caudill and Ford (1993) also found biased estimates of the frontier parameters.

$$\begin{aligned}
u_{it} &= |U_{it}|; \quad U_{it} \sim N(\mu_{it}, \sigma_{U_{it}}^2) \\
\mu_{it} &= \mu \cdot \exp(\mathbf{z}_{it}\boldsymbol{\delta}) \\
\sigma_{U_{it}} &= \sigma_U \cdot \exp(\mathbf{z}_{it}\boldsymbol{\delta}).
\end{aligned} \tag{4}$$

Specification (4) for the inefficiency is a variation of a previous proposal by Wang (2002) where both the mean and the variance of truncated normal inefficiencies are simultaneously affected by the same covariates but with different coefficients. Other authors have also proposed heterogeneity specifications that include firm characteristics in the variance of the idiosyncratic error with the aim of treating heteroscedasticity in frontier models (see Hadri, 1999).

In the Bayesian context, Koop et al. (1997) presented different structures for the mean of the inefficiency component as Bayesian counterparts to the classical fixed and random effects models. One of these specifications is the varying efficiency distribution model, which includes firm specific covariates in the parameter of an exponential distribution. These covariates link the firm effects and only the efficiencies of firms sharing common characteristics are drawn from the same distribution. The following is the specification where a time invariant inefficiency depends on a vector of binary covariates  $\mathbf{w}_{it}$  and parameters  $\boldsymbol{\gamma}$ :

$$\begin{aligned}
u_i &\sim \text{Ex}(\lambda_i^{-1}) \\
\lambda_i &= \exp(\mathbf{w}_i\boldsymbol{\gamma}).
\end{aligned} \tag{5}$$

The literature on modeling of unobserved firm characteristics in the inefficiency is still scarce. In the frequentist context, Greene (2005) proposed a model where the coefficients of the observed covariates are allowed to be firm specific and vary randomly. In the Bayesian framework, the marginally independent efficiency distribution model proposed by Koop et al. (1997) may capture unobserved inefficiency heterogeneity through exponentially distributed inefficiencies with firm specific mean  $\lambda_i$  and independent priors.

## B. The Model

In this section, we present a general stochastic frontier model for panel data that allows the modeling of both observed and unobserved inefficiency heterogeneity and preserves the scaling property. Inefficiencies are assumed to follow: a) a half normal distribution, which is an extension of the specification for the scale parameter in (3), b) a truncated normal distribution, which extends the scaled Stevenson model in (4), or c) an exponential distribution that can be seen as an extension of model in (5). The general model is:

$$\begin{aligned}
y_{it} &= \mathbf{x}_{it}\boldsymbol{\beta} + \mathbf{z}_{it}\boldsymbol{\delta} + v_{it} - u_{it} \\
v_{it} &\sim N(0, \sigma^2); \quad u_{it} = |U_{it}| \\
a) \quad U_{it} &\sim N(0, \sigma_U^2 \cdot (\exp(\mathbf{h}_{it}\boldsymbol{\gamma}I_1 + \tau_{it}I_2))^2) \\
b) \quad U_{it} &\sim N(\mu \cdot \exp(\mathbf{h}_{it}\boldsymbol{\gamma}I_1 + \tau_{it}I_2), \sigma_U^2 \cdot (\exp(\mathbf{h}_{it}\boldsymbol{\gamma}I_1 + \tau_{it}I_2))^2) \\
c) \quad U_{it} &\sim Ex(\lambda \cdot \exp(\mathbf{h}_{it}\boldsymbol{\gamma}I_1 + \tau_{it}I_2)),
\end{aligned} \tag{6}$$

where  $\mathbf{z}_{it}$  is the vector of the observed heterogeneity variables that affect the technology;  $\mathbf{h}_{it}$  is the vector of all covariates with effects in the scale of inefficiency;  $\tau_{it}$  is an unknown parameter which intends to capture time varying unobserved firm effects in the inefficiency; and,  $\boldsymbol{\beta}$ ,  $\boldsymbol{\delta}$ , and  $\boldsymbol{\gamma}$  are vectors of the estimated parameters.  $I_1$  and  $I_2$  are indicator variables taking the value of 1 when either observed covariates or unobserved heterogeneity are accounted for, respectively.

It is easy to extend this specification to a hierarchical model which also allows for additional, unobserved, firm effects in the technology. However, in practical applications, mean posterior efficiencies are found to be very close to 1 for almost all firms (see Huang, 2004; Tsionas, 2002, for similar results). From our point of view, these results are inconclusive as they do not allow us to get reliable efficiency rankings.

### III. Bayesian inference

The use of Bayesian methods in stochastic frontier analysis was introduced by van den Broeck et al. (1994) and has become very common in recent applications. Bayesian approaches have various attractive properties and, in particular, restrictions such as regularity conditions are easily incorporated and parameter uncertainty is formally considered in deriving posterior densities for individual efficiencies.

All the models derived from the general specification in (6) are fitted by Bayesian methods. In order to do this, we first need to introduce prior distributions for the model parameters. Here we assume proper but relatively disperse prior distributions throughout. The distributions assumed for the parameters in the frontier function are as follows:  $\boldsymbol{\beta} \sim N(\mathbf{0}, \boldsymbol{\Sigma}_{\boldsymbol{\beta}}^{-1})$ ,  $\boldsymbol{\delta} \sim N(\mathbf{0}, \boldsymbol{\Sigma}_{\boldsymbol{\delta}}^{-1})$  with diffuse, inverse gamma priors for the variances. Regularity conditions are imposed on those parameters in  $\boldsymbol{\beta}$  that must be positive in order to satisfy the theoretical economic constraints on the frontier. Finally, the variance of the idiosyncratic error term is also inverse gamma, that is  $\sigma^{-2} \sim G(a_{\sigma^{-2}}, b_{\sigma^{-2}})$  with low values of the shape and scale parameters.

Regarding observed inefficiency heterogeneity, the distribution of the one-sided error component for the half-normal and truncated normal models are:  $\mathbf{u}|\boldsymbol{\gamma}, \mathbf{h} \sim N^+(\mathbf{0}, \lambda^{-1} \cdot (\exp(\mathbf{h}\boldsymbol{\gamma}))^2)$ , and  $\mathbf{u}|\boldsymbol{\gamma}, \mathbf{h} \sim N^+(\theta \cdot \exp(\mathbf{h}\boldsymbol{\gamma}), \lambda^{-1} \cdot (\exp(\mathbf{h}\boldsymbol{\gamma}))^2)$ , respectively; where the superscript  $+$  denotes truncation to positive values,  $\theta$  is the mean parameter, and  $\lambda$  is the precision parameter. For the exponential model the distribution is:  $\mathbf{u}|\boldsymbol{\gamma}, \mathbf{h} \sim G(\mathbf{1}, \lambda \cdot \exp(\mathbf{h}\boldsymbol{\gamma}))$ , with shape parameter equal to 1 and scale parameter  $\lambda$ . For all models,  $\boldsymbol{\gamma}$  is normally,  $N(\mathbf{0}, \boldsymbol{\Sigma}_{\boldsymbol{\gamma}}^{-1})$  distributed with a diffuse prior for the covariance matrix. Parameters  $\theta$  and  $\lambda$  are defined for each distribution as in Griffin and Steel (2007). Priors for these parameters are also valid in the case of models without heterogeneity in the inefficiency, where  $\exp(\mathbf{h}\boldsymbol{\gamma}) = 1$ .

In the case of unobserved heterogeneity in the inefficiency, the unknown parameter is specified as:  $\boldsymbol{\tau} \sim N(\bar{\boldsymbol{\tau}}, \boldsymbol{\sigma}_{\boldsymbol{\tau}}^{-2})$ , where  $\bar{\boldsymbol{\tau}} \sim N(\mathbf{0}, \boldsymbol{\sigma}_{\bar{\boldsymbol{\tau}}}^{-2})$  and  $\boldsymbol{\sigma}_{\boldsymbol{\tau}}^{-2} \sim G(a_{\boldsymbol{\sigma}_{\boldsymbol{\tau}}^{-2}}, b_{\boldsymbol{\sigma}_{\boldsymbol{\tau}}^{-2}})$ , with diffuse priors.

The complexity of these models makes necessary to use numerical integration methods such as Markov Chain Monte Carlo (MCMC), and in particular the Gibbs sampling algorithm with



data augmentation as introduced by Koop et al. (1995). For our models, implementation was carried out using the WinBUGS package following the general procedure outlined in Griffin and Steel (2007). For all our applications, the MCMC algorithm involved 50000 MCMC iterations where the first 10000 were discarded in a burn-in phase.

Finally, although we do not display the details here, we should also note that in our applications, some sensitivity analysis of our results to changes in the prior parameters was carried out. Results showed that the posterior inference was relatively insensitive to small changes in these parameters.

## A. Model selection

The different models are evaluated in terms of three criteria, the Deviance Information Criterion (DIC), the Log Predictive Score (LPS) and the Mean Square Error (MSE) of predictions. The former is a within sample measure of fit introduced by Spiegelhalter et al. (2002) commonly used in Bayesian analysis. Defining the deviance of a model with parameters  $\theta$  as  $D(\theta) = -2 \log p(\mathbf{y}|\theta)$ , where  $\mathbf{y}$  are the data, then the DIC is

$$DIC = \bar{D} + p_D$$

where  $\bar{D}$  is the expected deviance and  $p_D$  is a complexity term such that  $p_D = \bar{D} - D(\bar{\theta})$ , where  $\bar{\theta}$  is the mean of the posterior parameter distribution. The DIC can be evaluated automatically within the WinBugs setup and a good description of its use in stochastic frontier models can be seen in Griffin and Steel (2007).

The LPS is a scoring rule developed in Good (1952) and is defined as the average of log predictive density functions evaluated at observed out-of-sample values. In general, it compares the predictive distribution of a model with observations that are not used in the inference sample. To do this, we split the sample into two parts. The first set of  $n$  training data is used to fit the model and the predictive performance of the model is calculated on the second set of  $q$  data.

In our case, the training data set contains all observations except one for every firm, and the second data set just contains the last observation of every individual unit. In stochastic frontier frameworks, Griffin and Steel (2004) and Ferreira and Steel (2007) employed this criterion for model comparison. The formulation is the following:

$$LPS = \frac{-1}{q} \sum_{i=1}^q \log p(y_{n+i}|y_1, \dots, y_n)$$

In this work, we also compare the models in terms of predictive mean squared error (MSE). This measure involves again the partition of the sample into two parts as above. The models are fitted using the training sample and their estimated parameters are used to predict the data for the last observation of every firm. The MSE is calculated as follows:

$$MSE = \frac{1}{k} \sum_{i=1}^k (y_i - E[(\beta' x_i - \bar{u}_i)|y_1, \dots, y_n])^2,$$

where  $k$  is the number of firms,  $\bar{u}_i$  is the mean of the inefficiency component, which is different depending on the distribution and varies with the firm for models with heterogeneity in the inefficiency.

## IV. Empirical applications

In this section, we analyze two data sets, estimate the models presented in section II and interpret the results.

### A. Application to WHO data set

Tandon et al. (2000) estimated the technical efficiency of 191 countries in the provision of health by using a classical fixed effects stochastic frontier model for an unbalanced panel. The original data set covers 5 years from 1993 to 1997 and the production function model proposed was the

following:

$$\ln(DALE_{it}) = \alpha_i + \beta_1 \ln(HExp_{it}) + \beta_2 \ln(Educ_{it}) + \beta_3 \frac{1}{2} \ln^2(Educ_{it}) + v_{it},$$

where  $DALE$  is the disability adjusted life expectancy, a measure that considers mortality and illness and represents health output. Input amounts are measured by  $HExp$  and  $Educ$ , which are health expenditure and the average years of education, respectively.

Their results were reported by the WHO and suffered from several criticisms since the authors did not consider the effects of heterogeneity in their study, even though the sample included countries with very different characteristics such as Switzerland, China, or Zimbabwe. This led to unexpected country health system performance rankings.

Greene (2004), using a classical random effects model, found that country rankings change when technology and inefficiency heterogeneity are considered. The author proposed to capture differences among countries by including eight exogenous variables separated into two groups:  $\mathbf{z}_i = [Tropics_i, PopDen_i]$  and  $\mathbf{h}_i = [GEff_i, Voice_i, Gini_i, GDP_i, PubFin_i, OECD_i]$ . *Tropics* is a binary variable that takes the value 1 if the country is located in the tropic and 0 otherwise; *PopDen* is the country population density, which may capture effects of dispersion but also congestion in the provision of health. *GEff* is an indicator of government efficiency; *Voice* is a measure of political democratization and freedom; *Gini* is the income inequality coefficient; *GDP* is the per capita country gross domestic product; *PubFin* is the proportion of health care financed with public resources, and *OECD* is a binary variable that takes the value 1 if the country belongs to the organization and 0 otherwise. Variables in  $\mathbf{z}_i$  are assumed to shift the frontier itself and then they are included as covariates in the production function. Variables in  $\mathbf{h}_i$  are more under the control of countries and policy related but it is not clear where they should be located.<sup>2</sup>

In order to assess the effects of heterogeneity under the Bayesian approach, we propose

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<sup>2</sup>Greene (2004) chose a model with all covariates in the production function excluding Gini and GDP, which were included in the mean of a truncated normal distributed inefficiency.

four different models starting from our proposal in (6) using the covariates in  $\mathbf{z}_i$  and  $\mathbf{h}_i$ .<sup>3</sup> The inefficiency component may follow: a) half-normal, b) truncated normal, or c) exponential distributions.

$$\begin{aligned}
\ln(DALE_{it}) = & \alpha + \beta_1 \ln(HExp_{it}) + \beta_2 \ln(Educ_{it}) + \beta_3 \frac{1}{2} \ln^2(Educ_{it}) + \beta_4 Tropics_i \\
& + \beta_5 \ln(PopDen_i) + \mathbf{h}_i \boldsymbol{\delta} + v_{it} - u_{it} \\
v_{it} \sim & N(0, \sigma_v^2); \quad u_{it} = |U_{it}| \\
a) \quad U_{it} \sim & N(0, \sigma_U^2 \cdot (\exp(\mathbf{h}_i \boldsymbol{\gamma} I_1 + \tau_{it} I_2))^2) \\
b) \quad U_{it} \sim & N(\mu \cdot \exp(\mathbf{h}_i \boldsymbol{\gamma} I_1 + \tau_{it} I_2), \sigma_U^2 \cdot (\exp(\mathbf{h}_i \boldsymbol{\gamma} I_1 + \tau_{it} I_2))^2) \\
c) \quad U_{it} \sim & \exp(\lambda \cdot \exp(\mathbf{h}_i \boldsymbol{\gamma} I_1 + \tau_{it} I_2)).
\end{aligned} \tag{7}$$

The base model, denoted Model I, does not consider any type of heterogeneity in the inefficiency, and only variables in  $\mathbf{z}_i$  are included in the production function. Model II includes the covariates in  $\mathbf{h}_i$  as technology heterogeneity variables but not in the inefficiency. Therefore, these two models assume  $I_1, I_2 = 0$ . Models III and IV incorporate our proposal of heterogeneity that changes the scale but not the shape of the inefficiency. In particular, Model III allows the parameters of the inefficiency component to vary across countries through the random parameter  $\tau_{it}$  that captures unobserved heterogeneity. For this model,  $\boldsymbol{\delta} = \mathbf{0}$ ,  $I_1 = 0$  and  $I_2 = 1$ . Finally, Model IV captures observed heterogeneity in the inefficiency through covariates in  $\mathbf{h}_i$  and the unknown parameter is omitted. Then,  $\boldsymbol{\delta} = \mathbf{0}$ ,  $I_1 = 1$  and  $I_2 = 0$ .<sup>4</sup>

Model comparison criteria for the four models and the three distributions are presented in Table I. In general, similar conclusions are obtained from the three criteria. Results show that models including either observed or unobserved heterogeneity improve from the base model. In particular, the model that exhibits the best fit and predictive performance includes observed heterogeneity in the inefficiency, which suggests that covariates in  $\mathbf{h}_i$  are inefficiency related. Regarding the inefficiency distributions, the half-normal and truncated normal models present

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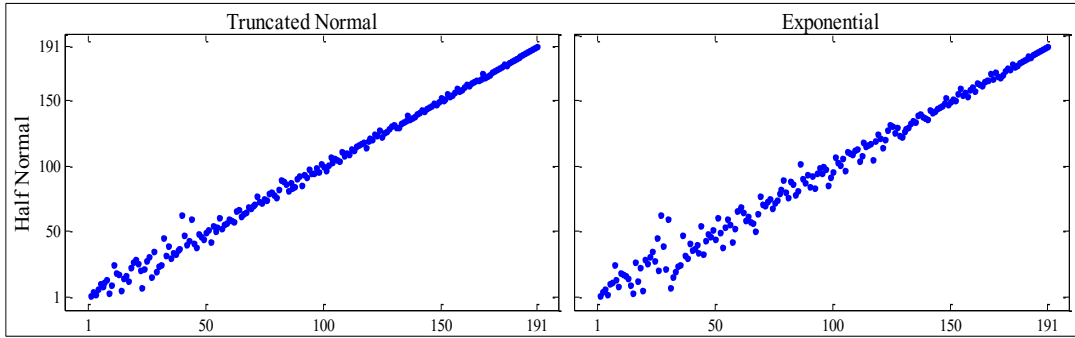
<sup>3</sup>Regularity conditions are imposed on  $\beta_1$  and  $\beta_2$ .

<sup>4</sup>A model including observed and unobserved heterogeneity in the inefficiency parameters simultaneously was also fitted but we omit the results because they were roughly the same as those obtained with Model IV. This could imply that the observed covariates in  $\mathbf{h}_i$  capture all relevant heterogeneity in the inefficiency.

**Table I**  
**Model comparison criteria assuming different inefficiency distributions**

Distribution		Model I	Model II	Model III	Model IV
<b>Half normal</b>	DIC	-2251.7150	-2598.3080	-2423.3160	-2914.7370
	LPS	-97.1690	-132.7610	-154.8950	-196.4420
	MSE	0.1382	0.0864	0.0906	0.0736
<b>Truncated normal</b>	DIC	-2292.7710	-2593.1280	-2495.1400	-2884.9030
	LPS	-122.8900	-130.4520	-146.7710	-185.9830
	MSE	0.1387	0.1051	0.1084	0.0869
<b>Exponential</b>	DIC	-2223.7420	-2568.4380	-2231.4950	-2580.1720
	LPS	-95.9810	-121.5150	-123.3560	-132.2700
	MSE	0.1392	0.1153	0.1281	0.1085

better indicators and seem to be better alternatives, specially for those models considering observed heterogeneity in  $u_{it}$ . However, efficiency rankings are almost perfectly correlated across distributions as we can observe for Model IV in Figure 1.



**Figure 1.** Efficiency rankings in Model IV across distributions

Hereafter, we report the results for the half-normal distribution given the better performance indicators obtained for model IV. Table II reports the mean of the posterior distributions of the parameters for the four models. In general, we observe that including covariates affecting the scale of the inefficiency component increases the mean and diminishes the dispersion of the predictive posterior efficiency. Regarding the coefficients, preserving the scaling property allows us to interpret directly the effect of covariates on the inefficiency in Model IV given that  $\gamma = \partial \ln u_{it} / \partial \mathbf{h}_i$ . We limit the analysis to the signs, which suggest that higher equality, income, government efficiency or pertaining to the OECD increase the efficiency of health provision as

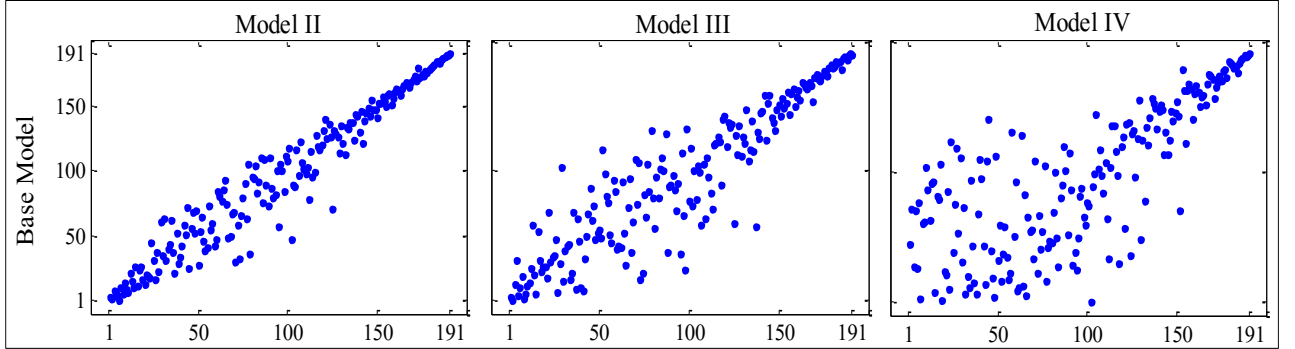
could be intuitively expected. In contrast, higher levels of democracy and public finance of health services lead to lower efficiency.

**Table II**  
**Posterior means of the parameter distributions with half-normal distributed inefficiency**

Parameters	Model I	Model II	Model III	Model IV
$\alpha$	3.5272	3.4343	3.5854	3.8071
$\ln HExp$	0.0678	0.0237	0.0594	0.0382
$\ln Educ$	0.2386	0.2256	0.2163	0.1502
$\frac{1}{2} \ln^2 Educ$	-0.0387	-0.0471	-0.0385	-0.0308
<i>Tropics</i>	-0.0239	-0.0153	-0.0142	-0.0124
$\ln PopDen$	0.0025	-0.0006	-0.0001	0.0017
<i>Gini</i>	-	-0.2559	-	4.3871
$\ln GDP$	-	0.0796	-	-0.5945
<i>GEff</i>	-	-0.0199	-	-0.0939
<i>Voice</i>	-	0.0237	-	0.0884
<i>OECD</i>	-	-0.0418	-	-0.7439
$\ln PubFin$	-	-0.0432	-	0.0681
$\tau$	-	-	-2.2678	-
$\sigma_u$	0.1379	0.1299	0.1055	0.0836
$\sigma_v$	0.0412	0.0367	0.0355	0.0292
mean pred. eff.	0.8569	0.8543	0.89291	0.8984
sd pred. eff.	0.0987	0.1010	0.0916	0.0721
DIC	-2251.7150	-2598.3080	-2423.3160	-2914.7370
LPS	-97.1690	-132.7610	-154.8950	-196.4420
MSE	0.1388	0.0861	0.0903	0.0730

However, the most interesting conclusions come from the efficiency rankings since they allow for comparisons among countries. Figure 2 shows efficiency rankings' scatter plots comparing the base model against the other three models. For Model II, which includes the covariates in the frontier, most countries preserve a similar position except for small changes in the middle rankings. The ranking correlation to the base model is 0.94. Model III, capturing unobserved heterogeneity in the inefficiency, shows a greater dispersion in middle positions but the first and last ranked countries barely change. The ranking correlation to the base model is 0.87. Finally, Model IV, the one with observed covariates in the scale parameter of the inefficiency, exhibits the greatest changes specially in top and middle positions, and presents the lowest

correlation against the base model (0.67). In particular, the highest ranked countries present major movements in their positions, specially when covariates are included in the inefficiency; while badly performing countries are always roughly the same regardless of the model used. This latter group is composed mainly of central African countries (e.g. Zambia, Botswana, Zimbabwe), which share some characteristics related to low income, tropical diseases, etc.



**Figure 2.** Efficiency rankings - Base model vs. heterogeneity models

In order to observe in detail the changes that occur in the top ranked countries under the different models, Table III shows the top 20 most efficient countries under all four models. Although there are differences, the ranking is quite stable when we consider the first three models. All of these include countries from Middle East, Asia, North of Africa and Latin America. However, this changes completely when observed heterogeneity affects the scale of inefficiencies. In Model IV, the developed countries rank in the first positions as might be intuitively expected. For example, Japan, Sweden and Norway are the top 3 countries under this model while they are ranked 30, 55 and 58 under the base model. The opposite is also observed for some developing countries which are surprisingly very efficient when heterogeneity is not considered such as Yemen and Cape Verde, among others.

Changing the scale of the inefficiency through observed covariates has an effect over the rankings and this is illustrated in Figure 3. While most of the African countries continue to show low efficiency; there is a significant change in the classification of the top and middle ranked observations. The best performing countries, in particular, the developed countries are very

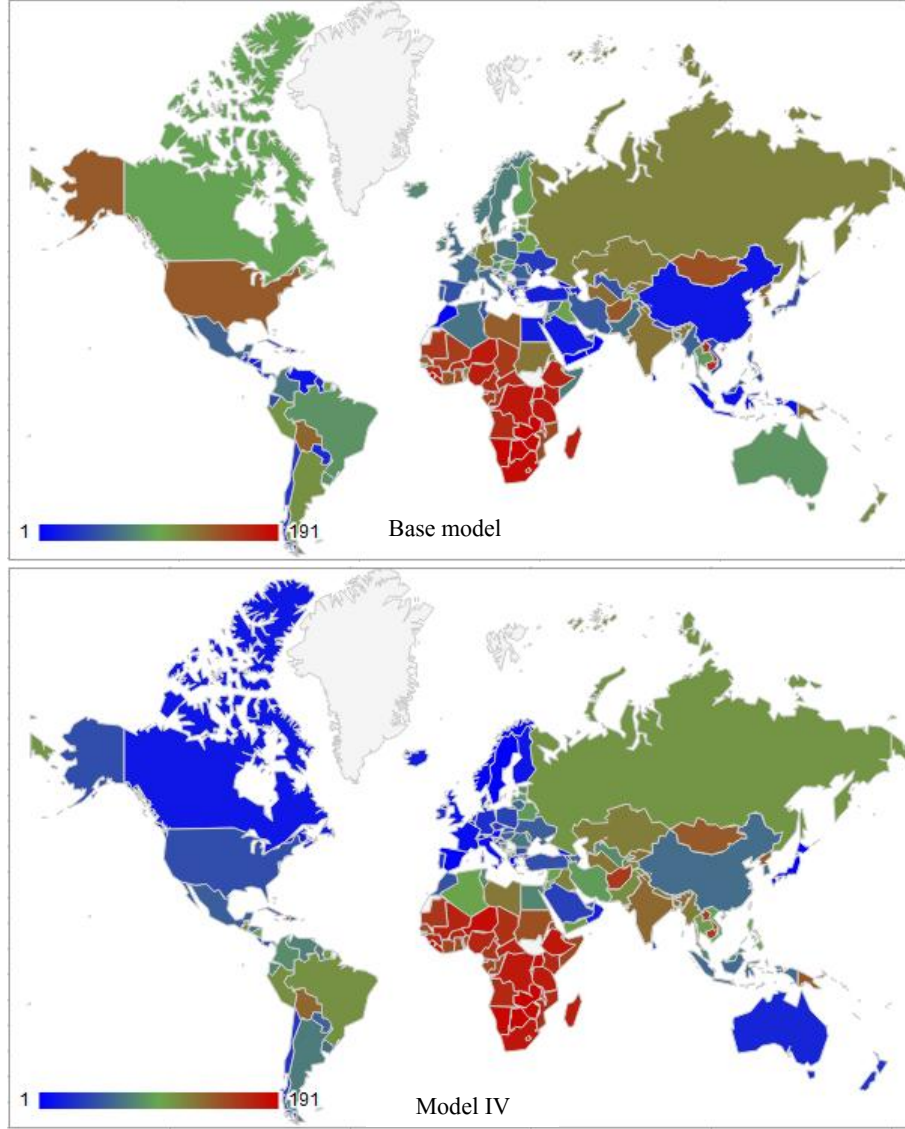
**Table III**  
**Top 20 most efficient countries**

<b>Model I</b>	<b>Model II</b>	<b>Model III</b>	<b>Model IV</b>
1. Yemen	1. Jamaica	1. Jamaica	1. Japan
2. Oman	2. Yemen	2. Oman	2. Sweden
3. Jamaica	3. Honduras	3. Georgia	3. Spain
4. Morocco	4. Cuba	4. Sri Lanka	4. Norway
5. Cape Verde	5. Morocco	5. Morocco	5. Greece
6. Sri Lanka	6. Armenia	6. Yemen	6. Austria
7. Solomon Islands	7. Turkey	7. Armenia	7. Jamaica
8. Georgia	8. Oman	8. Cape Verde	8. Italy
9. Indonesia	9. Cape Verde	9. China	9. France
10. Armenia	10. El Salvador	10. Indonesia	10. Luxembourg
11. Venezuela	11. China	11. Solomon Islands	11. Belgium
12. El Salvador	12. Nicaragua	12. Malta	12. United Kingdom
13. Honduras	13. Mexico	13. Saudi Arabia	13. Finland
14. China	14. Costa Rica	14. Venezuela	14. Canada
15. Saudi Arabia	15. Sri Lanka	15. Greece	15. Georgia
16. Dominican R.	16. Moldova	16. El Salvador	16. Netherlands
17. Egypt	17. Chile	17. Singapore	17. Iceland
18. Azerbaijan	18. Paraguay	18. Spain	18. Switzerland
19. Turkey	19. Spain	19. Dominican R.	19. Australia
20. Costa Rica	20. Greece	20. Honduras	20. Singapore

sensitive to the inclusion of relevant covariates such as income and inequality that distinguish them from developing countries.

The difference in the rankings obtained with Model IV is justified by significant moves and shrinkages of the individual posterior efficiency distributions. Figure 4 shows the posterior 90% credible intervals of efficiencies for some selected countries. It can be seen that the intervals are narrower when the observed heterogeneity affects the scale of the inefficiency since the estimations uncertainty diminishes. Moreover, the gap between the worst and the best performing countries increases under Model IV, resulting in less overlaps of the posterior distributions. Countries with the lowest indicators on the heterogeneity variables such as the African countries obtain even lower scores, while developed countries improve. The case of US is remarkable, it occupies position 45 under Model IV, while it ranks 140 under the base model. Less dispersion and overlaps of the posterior efficiency distributions allow for more reliable conclusions about the

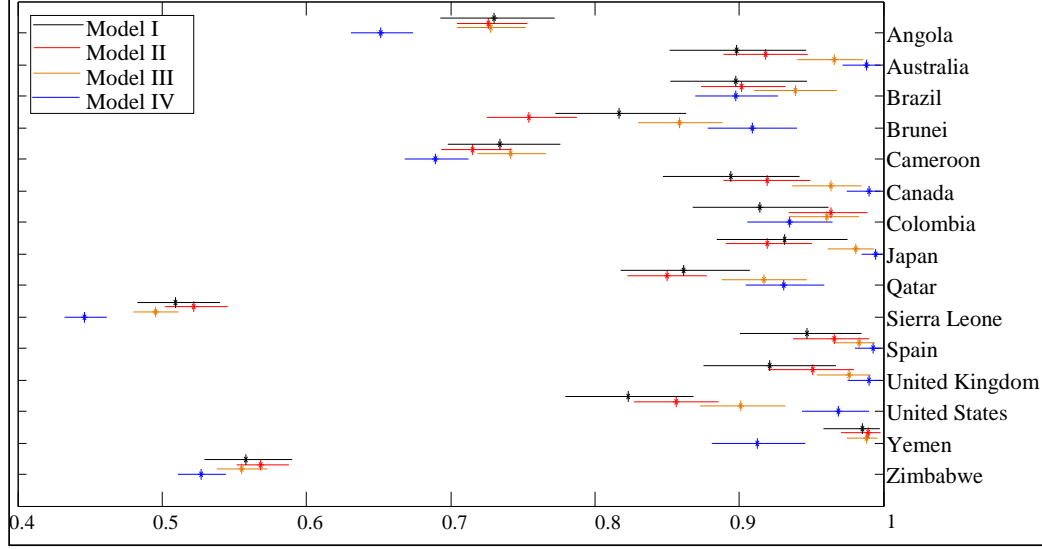




**Figure 3.** Countries' efficiency rankings by color

rankings obtained.

As mentioned previously, one of the advantages of preserving the scaling property is the decomposition of the one-sided error term into a base and a heterogeneity component. In particular, considering half-normal distributed inefficiencies,  $u_{it} = |U_{it}^*| \cdot \exp(\mathbf{h}_i, \boldsymbol{\gamma})$  where  $U_{it}^* \sim N(0, \sigma_U^2)$ . Table IV presents this decomposition in terms of efficiency for the selected countries in Figure 4. We observe that countries such as Yemen, Brazil and Colombia present higher base efficiency but lower total efficiency than developed countries. This may indicate that these countries present good managerial skills in health provision but under their specific characteristics, they exploit



**Figure 4.** 90% credible intervals of the posterior efficiency distributions for selected countries with half-normal inefficiencies

their management abilities to a lesser extent than the developed countries. One of the countries taking great advantage of environmental characteristics is the USA, whose efficiency in health provision seems to be almost totally dependent in their particular attributes. These results are in line with those obtained by contrasting the base model and Model IV. Other group of countries, mainly from Africa exhibit low base and low total efficiency. This may indicate both, poor natural managerial abilities, and inability to perform well under their relative bad conditions. This may explain why these countries present very bad performance under all models whether heterogeneity is considered or not.

Overall, we observe that allowing heterogeneity to change the scale but not the shape of inefficiency distributions has relevant effects on shrinking and moving the distributions of posterior individual efficiencies. The covariates are found to be inefficiency related and their inclusion affecting the scale of the one sided error component distribution has a large impact on the countries' efficiency ranking. This may change the conclusions derived from the study and have possible implications over health policies.

**Table IV**  
**Efficiency decomposition for selected countries**

<b>Country</b>	<b>Total efficiency</b>	<b>Base efficiency</b>
Angola	0.6518	0.0425
Australia	0.9860	0.1635
Brazil	0.8979	0.3126
Brunei	0.9088	0.0857
Cameroon	0.6897	0.0259
Canada	0.9877	0.1367
Colombia	0.9345	0.4489
Japan	0.9929	0.2135
Qatar	0.9310	0.0868
Sierra Leone	0.4466	0.0763
Spain	0.9908	0.3120
United Kingdom	0.9880	0.2106
United States	0.9672	0.0532
Yemen	0.9128	0.4543
Zimbabwe	0.5273	0.0266

## B. Application to Airlines

The airline industry is an interesting sector where performance and efficiency have been studied in the literature through parametric and non-parametric methods. Usually, production functions are employed to evaluate technical efficiency and environmental covariates are often included in the frontier as exogenous variables (see Coelli et al., 1999).

In this application we use a Cobb-Douglas cost function with an output quadratic term to evaluate economic efficiency of the airline industry. The model in (6) can be easily extended to a cost function and as in the previous application we consider individual characteristics to capture firms heterogeneity. We use a data set of 24 US domestic airlines over 15 years, from 1970 to 1984, with a total of 246 observations. This is a revised sample obtained from a data set used by Greene (2008).<sup>5</sup>

We estimate four stochastic frontier models similar to those proposed in the previous application. For each model the inefficiency component is assumed to follow: a) half-normal, b)

<sup>5</sup>The original data set includes 256 observations, ten years of observations for an extra airline company. We excluded this firm since we do not have data for the exogenous variables of this airline.

truncated normal, or c) exponential distributions. We impose regularity conditions on prices and output in order to accomplish positive elasticities. The general specification that encompasses our four models is the following:

$$\begin{aligned}
\ln C_{it} = & \alpha + \beta_1 \ln Pm_{it} + \beta_2 \ln Pf_{it} + \beta_3 \ln Pl_{it} + \beta_4 \ln Pe_{it} \\
& + \beta_5 \ln(y_{it}) + \beta_6 \frac{1}{2} \ln^2(y_{it}) + \beta_7 t + \beta_8 t^2 + \mathbf{h}_{it} \boldsymbol{\delta} + v_{it} + u_{it} \\
v_{it} \sim & N(0, \sigma_v^2); \quad u_{it} = |U_{it}| \\
a) U_{it} \sim & N(0, \sigma_{U_{it}}^2 \cdot (\exp(\mathbf{h}_{it} \boldsymbol{\gamma} I_1 + \tau_{it} I_2))^2) \\
b) U_{it} \sim & N(\mu \cdot \exp(\mathbf{h}_{it} \boldsymbol{\gamma} I_1 + \tau_{it} I_2), \sigma_{U_{it}}^2 \cdot (\exp(\mathbf{h}_{it} \boldsymbol{\gamma} I_1 + \tau_{it} I_2))^2) \\
c) U_{it} \sim & \exp(\lambda_{it} \cdot \exp(\mathbf{h}_{it} \boldsymbol{\gamma} I_1 + \tau_{it} I_2)),
\end{aligned} \tag{8}$$

where  $C_{it}$  is the total cost supported by airline  $i$  at time  $t$  in the output production, and  $Pm_{it}$ ,  $Pf_{it}$ ,  $Pl_{it}$ ,  $Pe_{it}$  are the input prices of material, fuel, labor and equipment, respectively. Cost and prices are normalized by the property price.  $y_{it}$  is the output of airline  $i$  at time  $t$  and it is an index that aggregates regular passenger, mail, charter, and other freight services. With the purpose to capture possible technological changes over the 15 years covered by the sample we include a trend and its square into the model.

Regarding heterogeneity, the vector of observed covariates is  $\mathbf{h}_{it} = [Load_{it}, Stage_{it}, Points_{it}]$ , and  $\tau_{it}$  is the unobserved heterogeneity unknown parameter. Variables in  $\mathbf{h}_{it}$  are load factor, average stage length and points served. Load factor is the effective performed tonne-passenger per kilometer by the airline as a proportion of the total available tonne-passenger per kilometer. This is a capital utilization ratio which can be seen as a measure of either demand or operational optimization. Stage length is the ratio of total performed kilometers to the total number of departures. It defines whether or not the airline makes long or short flights and measures scale effects. Finally, the number of points served is a measure of network size and its effects.<sup>6</sup>

The base model (Model I) does not consider any type of heterogeneity; therefore,  $\boldsymbol{\delta} = \mathbf{0}$ ,  $\boldsymbol{\gamma} = \mathbf{0}$  and  $I_1 = I_2 = 0$ . The last two assumptions apply for Model II, which considers only

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<sup>6</sup>The first two covariates are commonly used in productivity and efficiency applications as well as other variables of size. Coelli et al. (1999) use aircraft capacity besides stage length and load factor.

technological heterogeneity by including  $\mathbf{h}_{it}$  in the cost function. As in the WHO application, Model III accounts only for unobserved inefficiency heterogeneity through  $\tau_{it}$ . Also, it is possible to think of covariates in  $\mathbf{h}_{it}$  to be related with inefficiencies in the sense that the length of flights may have an effect on the unproductive time of aircrafts; different utilizations of the aircrafts may imply different fix costs sharing; and, the network size may affect coordination and routes optimization. Therefore, Model IV considers the scale of the non-negative error component to be affected by these observed covariates.<sup>7</sup>

**Table V**  
**Model comparison criteria assuming different distributions for the inefficiency**

<b>Distribution</b>		<b>Model I</b>	<b>Model II</b>	<b>Model III</b>	<b>Model IV</b>	<b>Model V</b>
<b>Half normal</b>	DIC	-332.6250	-479.2080	-350.2240	-374.8520	-485.1709
	LPS	-32.1260	-77.6020	-40.1970	-52.5360	-78.5218
	MSE	0.0264	0.0093	0.0259	0.0172	0.0112
<b>Truncated normal</b>	DIC	-403.6720	-606.3150	-413.9810	-525.8170	-614.7094
	LPS	-13.7340	-33.6520	-15.3840	-21.6690	-33.6910
	MSE	0.0257	0.0096	0.0255	0.0178	0.0093
<b>Exponential</b>	DIC	-309.3740	-455.6980	-317.1460	-353.3810	-453.8130
	LPS	-1.5550	-11.6580	-2.1830	-9.5760	-11.6927
	MSE	0.0318	0.0207	0.0297	0.0238	0.0214

From Table V we observe that the results are robust, both in terms of fit and predictive performance, to the inefficiency component distributions. Models that include either observed or unobserved heterogeneity present better values for the DIC, LPS and MSE than those obtained with the base models. Moreover, the best performance is exhibited by models that include exogenous variables in the cost function. Therefore, we conclude that load factor, stage length and the number of served points are more likely to be technological related than inefficiency related factors. This leads us to propose an extra model (Model V) that includes the observed covariates in the frontier but also accounts for unobserved heterogeneity in the inefficiency. This model presents improvements in most of the performance indicators across distributions.

<sup>7</sup>We considered a fifth model that included both observed and unobserved heterogeneity in the sale parameter of inefficiency, but the results were roughly the same than those obtained in Model IV. As in the WHO application, this could mean that the covariates used capture all relevant heterogeneity in the inefficiency.

These results differ from those obtained by Greene (2008), where no differences were reported when heterogeneity variables were included in the mean of a truncated inefficiency component compared to a model with the covariates in the cost function. This could be due to the fact that we include the covariates in a way that they affect the scale but not the shape of the inefficiency distribution. Also, we impose regularity conditions in prices, which lead our models to present the expected coefficient signs.<sup>8</sup>

Regarding distributions, it is not possible to identify which one leads the different models to perform the best. In general, models with inefficiency component following a half-normal distribution exhibit the best LPS and models with truncated normal distributed inefficiencies present the best DIC. However, as in the WHO application, rankings are almost unaltered across distributions. So, hereafter, we report results with truncated normal inefficiencies. Table VI reports the posterior means of the parameter distributions. We can observe that the inclusion of either unobserved or observed heterogeneity that affects the scale but not the shape of the inefficiencies diminishes the predictive efficiency dispersion and moves its mean toward 1. Regarding the coefficients, we can check that increasing the aircraft utilization and the flights length have negative effects in costs and inefficiency, while a larger network has the opposite effect. Interpretations of the effect of covariates over inefficiency can be done in the same way as in the WHO case given the scaling property.

Including any type of heterogeneity change, the estimations of posterior mean efficiencies with respect to the base model as we observe in Figure 5. Also choosing where to include covariates is important. Figure 6 shows that mean efficiencies are very different if we include them in the cost function or in the inefficiency parameters. Moreover, if covariates are found to be technological related as in this case, we still can model unobserved effects on the inefficiency. In fact, including unobserved heterogeneity in Model V has important effects on shrinking and moving the posterior efficiencies compared to Model II. In Figure 6, we observe that posterior mean efficiencies move close to the frontier for most of observations. This may indicate that the unobserved component

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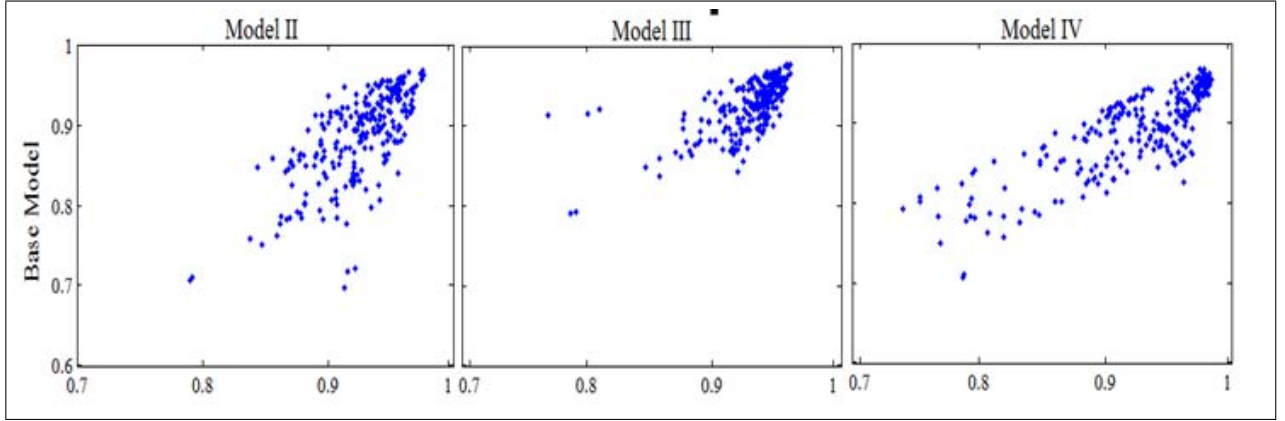
<sup>8</sup>Greene (2008) obtains wrong signs for three of the price coefficients.

**Table VI**  
**Posterior means of the parameter distributions with truncated normal distributed inefficiencies**

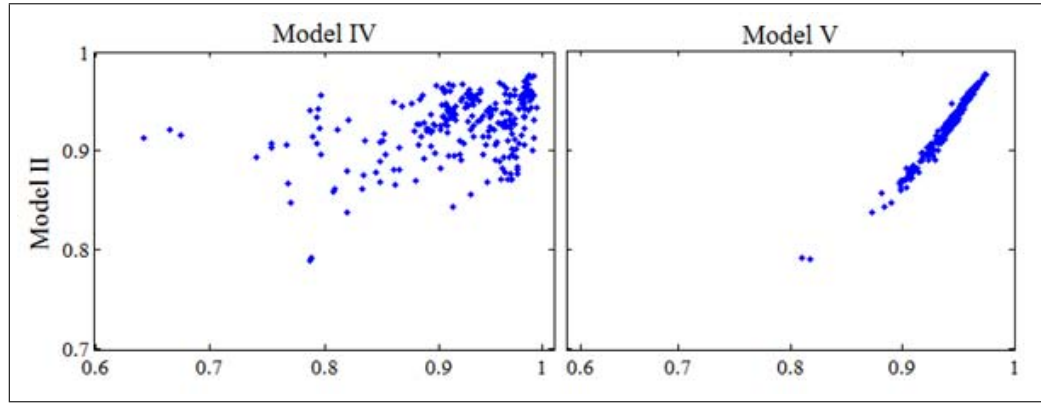
Parameters	Model I	Model II	Model III	Model IV	Model V
$\alpha$	1.7774	2.4628	1.7182	1.6229	3.1134
$\ln Pm$	0.3595	0.1483	0.5046	0.2890	0.1521
$\ln Pf$	0.1755	0.1952	0.1610	0.2243	0.2307
$\ln Pl$	0.2361	0.4844	0.1467	0.2170	0.3371
$\ln Pe$	0.0520	0.1890	0.0456	0.1372	0.2049
$\ln y$	0.9421	0.9598	0.9531	0.9654	0.9787
$\frac{1}{2} \ln^2 y$	0.0884	0.0385	0.0932	0.0442	0.0439
$t$	-0.0286	-0.0379	-0.0313	-0.0368	-0.0287
$t^2$	0.0006	0.0005	0.0002	0.0001	-0.0003
<i>Load</i>	-	-0.9135	-	-0.8045	-0.8456
$\ln Stage$	-	-0.2173	-	-0.4924	-0.2290
$\ln Points$	-	0.1498	-	0.3058	0.1363
$\tau$	-	-	-1.8905	-	-3.0540
$\sigma_u$	0.1843	0.1245	0.1170	0.1272	0.0477
$\sigma_v$	0.0649	0.0881	0.0860	0.0631	0.0849
$\mu$	0.0214	0.2092	0.0695	0.3514	0.2472
mean pred. eff.	0.8687	0.7862	0.8729	0.7095	0.9569
sd pred. eff.	0.1007	0.1275	0.0956	0.0873	0.0432
DIC	-403.6720	-606.3150	-413.9810	-525.8170	-614.7094
LPS	-13.7340	-33.6520	-15.3840	-21.6690	-33.6910
MSE	0.0257	0.0096	0.0255	0.0178	0.0093

captures some factors that were attributed to inefficiency under Model II. However, their relative positions are preserved and the effect on rankings is very little. At an individual level, Figure 7 shows 90% posterior credible intervals for posterior efficiencies for 10 selected airlines in their last observed year. We can see a strong shrinkage effect on these intervals when we take into account the unobserved heterogeneity in the inefficiency that preserves the scaling property.

Preserving the scaling property makes individual inefficiency decomposition possible. In this case, for the truncated normal inefficiency:  $u_{it} = |U_{it}^*| \cdot \exp(\tau_{it})$  where  $U_{it}^* \sim N(\mu, \sigma_U^2)$ . Table VII presents this decomposition in terms of efficiency for Model V and for the 10 selected airlines plotted in Figure 7. Although there are small differences in the total efficiency among airlines, when it is decomposed we observe large differences in their natural managerial skills. The difference between the base and total efficiency allows us to distinguish the way unobserved firm



**Figure 5.** Mean efficiencies under truncated normal distribution - Base model vs. heterogeneity models

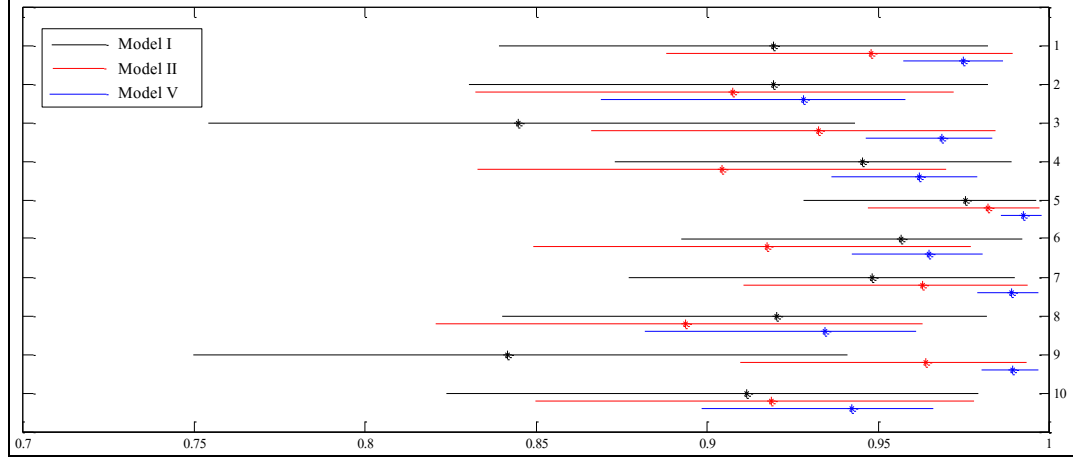


**Figure 6.** Mean efficiencies under truncated normal distribution - Model II vs. Model IV and Model V

effects are handled by airlines managers. For instance, airline 12 presents lower base efficiency but higher total efficiency than airline 17, suggesting that the former handles better their specific characteristics.

Summing up, performance indicators suggest that firm characteristics such as the distance among destinations, the capacity offered, and the size of the network differentiates the airlines in terms of technology (e.g. type of aircraft). However, dispersion of individual posterior efficiencies is the lowest when exogenous variables are included in the inefficiency component when the scaling property is preserved. This holds when observed covariates are technological and unobserved heterogeneity in the inefficiency is added.





**Figure 7.** 90% credible intervals of the posterior efficiency distributions for selected airlines with truncated normal inefficiencies

**Table VII**  
Efficiency decomposition for selected airlines

Airline ID	Total efficiency	Base efficiency
1	0.9651	0.4568
2	0.9411	0.2822
5	0.9562	0.3888
7	0.9488	0.3499
8	0.9803	0.6404
9	0.9527	0.3641
12	0.9713	0.3211
17	0.9472	0.5270
18	0.9728	0.5505
19	0.9537	0.3707

## V. Conclusions and Extensions

In stochastic frontier analysis the inefficiency component may be erroneously estimated when firm characteristics are not taken into account. These firm characteristics induce heterogeneity that might result in different firm frontiers, or may have an impact directly on the inefficiencies.

In this work we put forward the modeling of heterogeneity in a Bayesian context by capturing both the observed and unobserved heterogeneity in the inefficiency component distribution. Firm characteristics are included through either exogenous variables or a random parameter which are allowed to be time-varying and such that the scale but not the shape of the inefficiency is

altered. The inefficiencies are assumed to follow half-normal, truncated normal and exponential distributions that preserves this property. Finally, the models were fitted to two, well known, data sets previously studied only in the frequentist context. The WinBugs package was used to implement the Bayesian inference. Results were compared to those obtained with frontier models that ignore heterogeneity or include heterogeneity just in the frontier.

Our findings suggest that considering firms' heterogeneity that have effects on the scale but not in the shape of inefficiencies leads the models to improve in terms of goodness of fit and predictive performance, and has a shrinkage effect that reduces the uncertainty on mean scores and rankings. The inclusion of unobserved heterogeneity in the inefficiency is also found to be relevant when exogenous variables are not available or when they are found to be technology related and consequently, should be more investigated. Regarding this issue, we propose a very intuitive procedure by including a random parameter in the parameters of the inefficiency component distribution.

A future research possibility is the study of different specifications to capture unobserved effects in the inefficiency, as well as, the use of different distributions. A second area is the inclusion of dynamic effects in the inefficiency specification, see e.g. Tsionas (2006). Work is currently in progress on these areas.

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