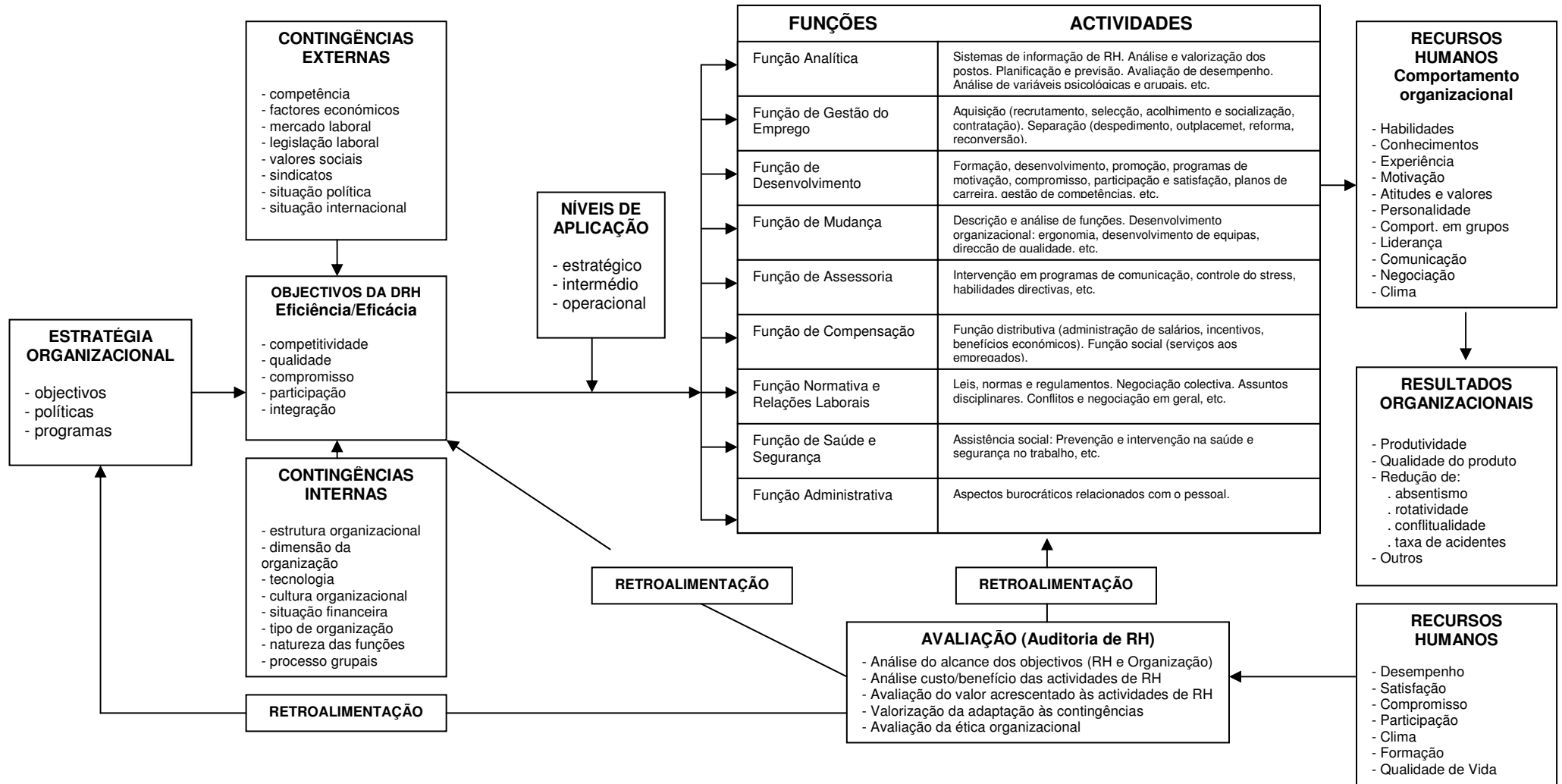


Figura 4 – Modelo de Fernandez e Peña



Fonte: Fernandez e Peña, 1998.