



Department of Computer Science and Technology

## Age and Gender Classification – A Proposed System

David Pereira da Silva

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Supervisors:

Doutor João Carlos Amaro Ferreira, Assistant Professor,  
ISCTE – IUL

Doutor Pedro Figueiredo Santana, Assistant Professor,  
ISCTE – IUL

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## Resumo

Com o aparecimento do Regulamento Geral de Proteção de Dados, têm surgido várias preocupações no que diz respeito ao armazenamento de dados sensíveis e pessoais de clientes. Com isto, surge a necessidade de obter informação sem guardar quaisquer dados sensíveis que possam identificar a pessoa aos quais dizem respeito. Um exemplo, que serviu de motivação para o trabalho desenvolvido nesta dissertação, é o de uma aplicação que requeira a criação de modelos que sejam capazes de recolher informação acerca do tipo de pessoas que frequenta determinadas áreas comerciais, utilizando os seus sistemas de vigilância como dados de entrada para essa aplicação.

No presente trabalho foi desenvolvido um sistema com o intuito de obter dados, nomeadamente a idade e género, através da utilização de imagens, utilizando para isso técnicas de *Deep Learning*. Este sistema é constituído por um modelo de detecção de pessoas baseado no modelo GoogLeNet e, para a classificação de idades e género, por uma *Wide Residual Network*, suportada por uma Rede Siamesa no que diz respeito à classificação de género. Para além da criação de um sistema capaz de classificar idades e género a partir de imagens de forma integrada, no melhor do nosso conhecimento, esse sistema constitui a primeira implementação disponível que utiliza *Wide Residual Networks* em conjunto com Redes Siameses para o problema específico da classificação de género.

**Palavras-Chave:** Detecção de Faces; Deep Learning; Redes Neurais Convolucionais; Previsão de Género; Inteligência Artificial; Classificação por Idade



## Abstract

With the new General Data Protection Regulation, there has been a lot of concerns when it comes to saving personal and sensitive data. As a result, there is a necessity to gather information without storing any data that could be considered sensitive, and that could identify the person to which it belongs to. Our motivation was to create a system that could be used to gather information about the people that visit commercial areas, using their surveillance systems as input to the application.

In the present work, we developed a system capable of gathering age and gender information from people based on images, using Deep Learning. Such system was built using a face detection model based on the GoogLeNet deep neural network and on a Wide Residual Network for age and gender classification, supported by a Siamese Network for the latter. The outcome is, to the best of our knowledge, the first available implementation that makes use of Wide Residual Networks and Siamese Networks at the same time for gender classification.

**Keywords:** Face Detection; Deep Learning; Convolutional Neural Network; Gender Prediction; Artificial Intelligence; Age Classification





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## List of Acronyms

AFW – Annotated Faces in the Wild

AI – Artificial Intelligence

BLOB - Binary Large Object

CNN - Convolutional Neural Networks

DNN - Deep Neural Network

FDDB - Face Detection Dataset and Benchmark

GDPR - General Data Protection Regulation

IBM - International Business Machines

LBP - Local Binary Pattern

MTCNN - Multi-Task Cascaded Convolutional Networks

OpenCV - Open Source Computer Vision's

RCNN - Region based CNN

ReLU - Rectified Linear Units

# 1. Introduction

## 1.1. Motivation

With the approval of the General Data Protection Regulation (GDPR), the use of a client's personal information has become very strict. Since currently, it is not legal to store a person's sensitive information (name, email, phone number) without one's consent, there is a need to have an alternative way to gather clients information for marketing purposes. Such alternative ways include the use of artificial intelligence (AI) models that can make use of a client's information to extract useful knowledge. The incremental evolution of AI models and their successes on specific tasks, such as visual recognition [3,4,5,7,8] and classification [6,9,11,12,13] problems, have presented a new way to solve complex issues. Such issues that have in the last years received an increasing amount of attention are age and gender classification problems. There have been multiple approaches that focus their work on achieving a high accuracy rate for this kind of predictions. Latest approaches commonly use Convolutional Neural Networks (CNN), as those have been presenting state-of-the-art results, although a number of limitations to this kind of networks reduce the progress that such models can achieve. One of the limitations of such systems is the increased amount of data required when training the model. The model's accuracy rates depend not only on the implemented network but also on the data that is used to train it. The training data is what allows the system to learn to identify and predict outcomes correctly, therefore, the more data that is fed to the network, the better the results. Having large datasets to train a network is commonly a problem, as such datasets need to be labeled for the specific problem at hand and usually require an initial cleanup process before feeding it to the model. Another common problem, when it comes to face detection or age/gender classification, and usually one of the most important ones, are partial occlusions and low-quality images. Those influence directly the outcome results as the model has less information to work on, which makes it harder to predict. The same applies when it is a human making the prediction. If the image has low quality, it is harder for a human to be able to understand what is being seen, and therefore, to make a prediction.



## 1.2. Context

In our specific study case, the focus is to allow a supermarket to gather client statistics to make informed decisions, increase the quality of their service, and improve customer service. This is done making use of face recognition and age/gender classification algorithms applied over client's images, which allows for such statistics to be generated. With this in mind, this research has the intent of creating a system which can efficiently detect and categorize people in images, identifying what their gender is and, given a set of pre-defined age classes, being able to predict in which one that person falls in.

One way to attain this is to use age and gender automatic, i.e., anonymized, classification methods. This can be achieved using neural networks, provided that these are able to produce high confidence predictions, i.e., relevant and trustworthy. Therefore, this project falls under the area of artificial intelligence (AI) since it uses Deep Learning models in order to extract information from images and make accurate predictions using those.

The proposed system works with the client's images as input, using those to make the gender/age classifications and to, therefore, deliver that information to the users.

## 1.3. Research Questions Towards the Research Goals

There are a few questions that need to be answered, which will allow us to reach the goals that are proposed. Such questions are listed below:

- Which face detection models are publicly available and with satisfactory results?
- Which age and gender classification models are publicly available and with satisfactory results?

For our system to be built, we need to investigate which models are publicly available and which can be used by us. We should also have their source code publicly available in order to analyze it, in case we need to make customizations. Their results must be in line with the system requirements definition.

- Is there a system that does both face detection and age/gender classification, while allowing the user to edit the age classes to avoid re-training the network?

One of the goals that were established is for the users to be able to configure the age classes that they want to use in order to avoid re-training the network each time this needs to be done. With this in mind, and to avoid replicating something that already exists, we need to understand if there are already authors who implemented such a feature in one of their works.

- Is there something in common in the failed samples that could explain those wrong outputs?

There could be some common points between all the failing samples that could explain why those outputs are not accurate. If this is the case, understanding the underlying issues will enable us to identify possible solutions to increase the model's performance.

#### 1.4. Goals

The main objective of this research work is to create an efficient system that is able to detect faces in images and to classify such faces based on age and gender. Thus, the goals below can be derived from this:

- The system should be able to detect faces in images;
- The system should be able to classify a face into a set of age and gender classes;
- The system should be configurable in terms of age classes used;
- Evaluate currently available models for both face detection and age/gender classification;
- Create a system integrating the identified best available models;
- Evaluate the failing outputs of the integrated models in order to find an underlying reasons for such failures;

- Adapt the system to overcome the identified failing outputs to improve the classification accuracy.

For the first goal to be considered complete, the system needs to be able, provided an image with people, to identify most faces correctly and provide good images as input to the next part of the system, which is the age and gender classification model.

For the second goal to be reached, we need an accurate approach to provide a good age and gender classification on the customers, so that we can have a high categorization accuracy. When it comes to age prediction, a high accuracy could be troublesome to achieve as even humans find it hard to predict the age of a person based on their facial characteristics alone; hence, in this case, a lower accuracy might be acceptable.

The third goal allows the user to have some control over which classes to use. So the system should allow the user to configure the age classes as he sees fit, without requiring to re-train the underlying model.

Due to the fact that AI systems have grown rapidly over the last years, there are multiple models that are capable of detecting faces and others capable of classifying faces by age and gender. Therefore, an analysis needs to be conducted in order to validate which ones achieve better results for our problem, enabling us to decide which models to use in our system.

Finally, an analysis of the outputs that are wrongly predicted needs to be done in order to understand why such failures occur. The objective of this is to, after understanding why such images tend to fail, find a possible solution and adapt the system to increase the accuracy further.

## 1.5. Investigation Methodology

To be able to understand how we could achieve our goals, an investigation was done to study what kind of methods and techniques were being applied by other authors to provide a model that could solve our proposed problem. The investigation regarding the literature review was done using several known platforms like Google Scholar, ACM Digital Library, and IEEE Digital Library.

A separate investigation was done for both face detection and age/gender classification tasks, analyzing separate papers for each of them. All the methods applied were analyzed as part of the specific paper, and the results achieved for each of the problems presented were extracted

and registered. With this, we were able to have a summary of performances achieved and which techniques were used so that we can make an informed decision on how to create our system. The scope was focused to only include research from 2015 onwards, although a few older documents were used as well. With this, we wanted to have only recent papers related to the specified subjects, since recognition models are improving and evolving at a fast pace, and what was used in the last decade may not be the best approach today. Furthermore, an additional investigation was done to find existing models that could be used for our own purposes and testings.

## 1.6. Document Structure

This document is structured into several parts. As an initial chapter, there is the Literature Review. This chapter focuses on investigating other authors work around this kind of classification problems as well as identifying core concepts required to understand the state-of-the-art networks used for such problems.

In the System Development chapter is described the system requirements, a macro design of the system's architecture describing each module's functionality and output, and the development work that is done in order to create the system. We present several available frameworks that can be used for both face detection and age and gender classification. Such frameworks are explored and evaluated in order to create our global model as they have features required by us. With this combination of components, we created the first available implementation that makes use of both Wide Residual Networks and Siamese Networks for gender classification, which has proved benefits.

The Testing and Evaluation chapter evaluates the system's performance and does additional investigations on the results in order to understand how accuracy rates could be further increased. Such investigations included testing multiple image sizes and investigating if there are common characteristics between the failing images.

In the last part, the Conclusions, we present what was achieved with this work and make considerations for any future work that can be done.

In the Attachments, we present the final models' structure, and we also present a user guide to let the users know how to run the model and how to configure it.



## 2. Literature Review

For us to be able to build a system and choose which models/techniques to use, we need to know what is being used by other approaches with results that could satisfy our goals. First, we need to identify which approach is being used the most with satisfactory results: this is the case of Deep Learning, which is used across all recent papers we investigated, where all of them use, more specifically, Convolutional Neural Networks [2,3,4,5,6,7,8,9,11,12,13,21]. Deep learning has shown considerable improvements when compared to older algorithms, especially when processing images and videos, which covers problems like object detection, object recognition and speech recognition, which are areas where our theme falls into [1]. This explains why latest approaches are currently all adopting Deep Learning to solve these issues.

### 2.1. Deep Learning

Machine Learning is mainly used for object identification, classification problems, and prediction problems, and is divided into Supervised Learning and Unsupervised Learning. Deep learning can be described as a set of techniques used as part of Machine Learning, more specifically used in neural networks, which work with a set of layers, where the layers allow the data that is the input to the system to be decomposed and analyzed [1]; those layers are not specifically designed for each problem, but they are part of a generic procedure that is adaptable to multiple problem types. So the same network structure can be used in different problems. How the network is trained and which data is used is what will distinguish the behavior of such a model.

In the past years, Deep Learning has shown many improvements on various tasks that were for many years hard to solve by other algorithms, showing better results in multiple studies compared to previous works [1]. Such tasks include problems where the input has a complex structure and cannot be easily learned by traditional artificial intelligence algorithms, such as image classification (where each image is represented as a pixel array) and speech recognition.

### 2.1.1. Convolutional Neural Network

Since 2012, with the ImageNet competition, that these networks are achieving better results in image classification than other algorithms, which made them since then the most used approach for all recognition and detection tasks, approaching almost the same results as human performance [1]. In this same contest, A. Krizhevsky et al. created a Convolutional Neural Network to classify images into a range of 1000 classes, attaining a test error rate of 15.3%, which was 11% better than the second-best entry in the competition [2].

Convolutional Neural Networks (CNN) are a type of neural network that generalizes better than previous neural networks (e.g., multi-layer perceptrons). CNN is designed to process data in the form of multiple arrays, passing the input between layers that extract the necessary features of the input and assign to those features calculated weights (filters) that will decide which are more important.

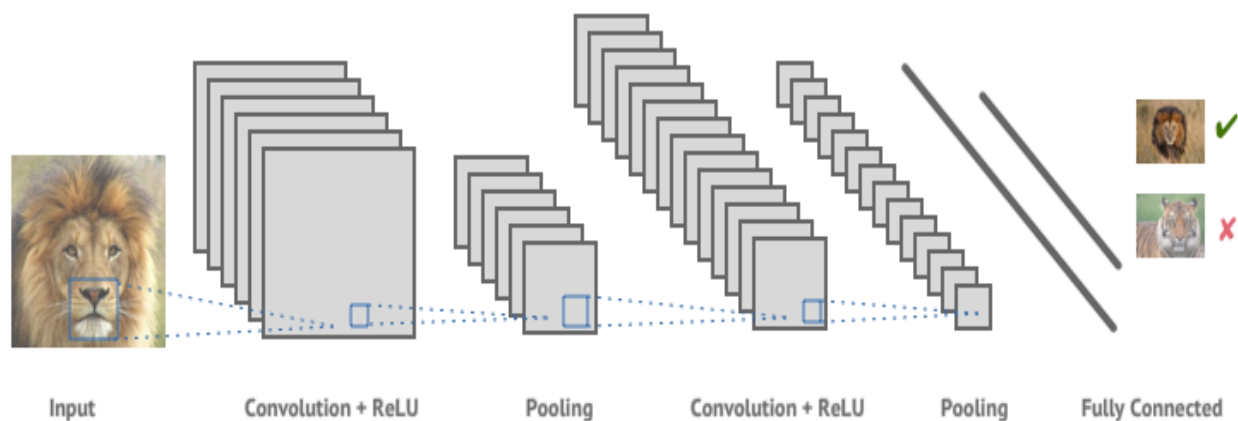


Figure 1 - Example of a Convolutional Neural Network [28].

Figure 1 depicts a typical architecture of a CNN, where the input image is fed into another layer and, then, the output of that layer is fed into the next ones. Each layer has a specific purpose. The Convolutional Layer is the one responsible for extracting features from the image (resulting in a feature map). It uses a set of filters to make computations over the initial vector and extract features from it, feeding the result to the next layer; this can be used, for example, to detect edges in images [14].

The Pooling layer reduces the dimensionality of the feature map, retaining only the most important information depending on the type of pooling applied [14]. This can be seen as downscaling an image, the image is not as clear as before, but we can still understand what it represents. This helps in improving the computation time and the results.

The ReLU layer is used after each convolution and its purpose is to replace every negative pixel in the feature map by zero. The main goal of such operation is to introduce non-linearity in the network (opposed to the linear convolutional layer) in order to simulate real data, which would be non-linear. [14]

Finally, the Fully Connected Layer is the one that classifies the results based on the high-level features extracted in previous layers, assigning a classification to the input image.

### 2.1.2. Siamese Networks

A Siamese Network is a type of network made up by two or more identical subnetworks, which use the same shared parameters and weights. These networks accept distinct inputs but are joined by a function at the top that computes some metric to perform a comparison between the inputs. This metric is computed over the highest-level feature representation on each side and gives an estimate to which extent image one is similar to image two [23].

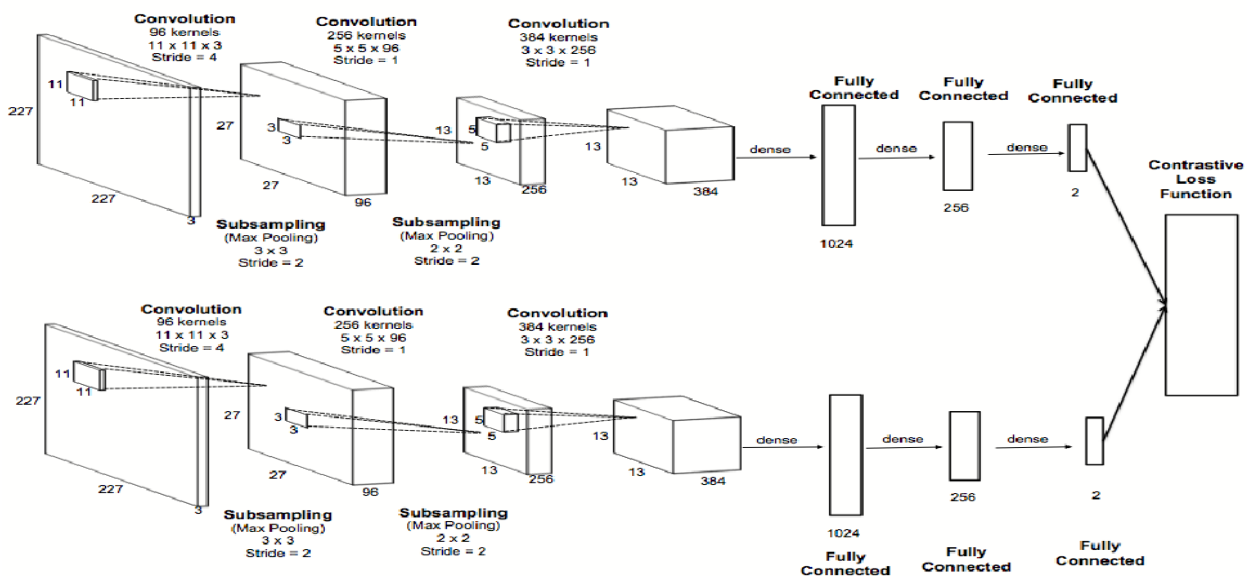


Figure 2- Siamese Network example [26].



The network architecture can be viewed in Figure 2, where it is clear that both sub-networks have identical layers in order to create the feature vectors of both inputs, using a final layer function to compute the similarity metric.

This type of network was first introduced in 1994 by Bromley et al. [24], on their proposed work to implement a signature verification system in order to differentiate genuine signatures from forgeries. These networks have since then had an increase in popularity, mainly on tasks such as one-shot learning [23] and image recognition tasks (as for example, in image tracking [25]).

### 2.1.2.1. One-Shot Learning

Training models of object categorization requires intensive training with a high number of examples. On the other hand, it is possible to extract key information about categories from just a few images, opposite to the traditional learning methods. Instead of training a network from scratch, one can use the knowledge that was already obtained from the categories that were previously fed to the model in order to do classifications on new categories, no matter how different those categories are [27].

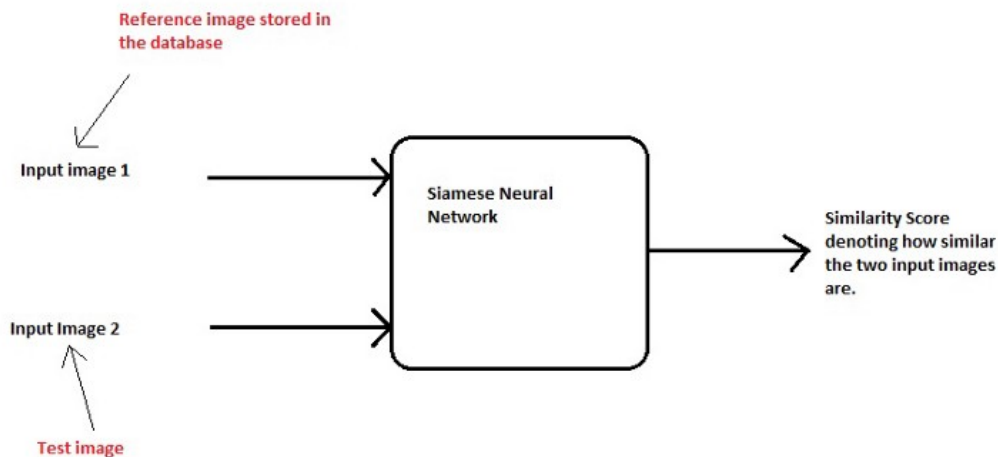


Figure 3- One-shot Learning example [29].

One-shot learning, when applied to neural networks, is a learning methodology in which the network uses only one example of each new class to make the prediction [23]. Thus, having a network trained in a certain range of classes can be used to predict an output accurately from a new class for which there is only one sample present, using for that the information that the model

learned from the training stage, where it was fed with multiple examples from other classes. For this, a similarity metric between the input and each of the validation classes is computed to compare to which one the input is more similar to. This is shown in Figure 3.

Such type of learning was employed by Gregory Koch et al. [23], which used Siamese Networks to rank similarity between inputs, together with a set of images from across multiple classes that were used as a validation dataset, to be able to determine to which class the new input would belong to. For this, they used the Omniglot dataset, which contains images from handwritten letters from 50 different alphabets, attaining better performance than previous classifiers in the Omniglot dataset. They also argued that the one-shot learning method should be extended to other domains, as for example, to image classification tasks.

### 2.1.3. Wide Residual Networks

With the increase of the neural networks depth, models started to give better results – but only until a point. After a certain amount of layers, the accuracy diminished due to vanishing gradients. To solve this problem, Kaiming He et al. [32] introduced residual connections into the network. Such technique involves the connection of a layer's output, with the output of the next layers, adding up both outputs. With this, authors opened the possibility to increase the depth of the network further, thus increasing the accuracy of the models. However, with the huge amount of layers used, these networks created two new problems: to achieve higher accuracy rates the network typically needs to be very deep, which results in longer training time; and deeper networks also introduce the problem of diminishing feature reuse.

Wide Residual Networks are an improved architecture that emphasizes on the width instead of the depth of the network. With this, it is able to to achieve better results than regular Residual Networks, reducing the training time of the network considerably. This was proven by Sergey Zagoruyko and Nikos Komodakis [18] which were able to achieve state-of-the-art results, showing that a simple network with only 16 layers can in fact outperform thousand-layer-deep networks.

## 2.2. Face Detection

### 2.2.1. Intersection over Union

Intersection over union is a popular evaluation metric used in object detection problems to measure the accuracy of the predictions using their bounding boxes, which are rectangular boxes that represent a certain object area in an image. For this evaluation to be possible we need the annotated bounding box, and the predicted bounding box of the detector [33]. Once we have those two, we can calculate it. The calculated metric is a number that ranges from 0 to 1, which gives an estimate on how accurate our prediction is. If our predicted bounding box is overlapping only a small portion of the annotated object area, then the intersection over union will be a small value and therefore could be used to exclude predictions as the prediction is not accurate enough.

### 2.2.2. Analyzed Papers

One of the challenges in a system that needs to detect faces in images is the visual variations in each image, like pose and lighting, which requires efficient models that can differentiate a face from other background objects. Haoxiang Li et al. [3] face and overcome those problems by using several Convolutional Neural Networks with multiple detection stages, which have a calibration stage after each of them. The calibration stage's purpose is to adjust the detection window's position and size to approach a potential face nearby, reducing the number of candidate windows present with the help of a technique called *non-maximum suppression*. *Non-maximum suppression* is a technique used to select the detection window with the highest confidence score and eliminates all other detections over the same object – it ensures that there are no duplicate detections and only considers the most confident for each object [3]. Their solution involves multiple convolutional layers, pooling layers, normalization layers, and one fully connected layer. Normalization layers help to normalize the input parameters of each layer, improving the training time and efficiency. This necessity arises because the distribution from a layer's input has changes whenever the previous layer parameters also change, which slows down the training of the model [5]. As a result, they managed to outperform other models at the time using two different datasets, namely, *Face Detection Dataset and Benchmark* (FDDB) and *Annotated Faces in the Wild* (AFW). Their recall rate was 85%.

Later in the same year, another project using CCN for face detection achieved better results than the previous one. This work was done by Shuo Yang et al. [4]. Opposed to the previous work, their strategy was based on several CNN, one for each of the main features of the face (i.e., hair, eye, nose, mouth, and beard), which is then used to create a set of candidate windows. This first step uses seven convolutional layers and 2 pooling layers. In the next step, those candidate windows are ranked, and some of them excluded (assumed to be false positives). Finally, the candidate windows go through another CNN that classifies and crops the face to refine the results. Their tests were done using several datasets, and the results achieved a recall rate of 91% using the FDDB dataset, 92% on the PASCAL dataset and 97% on the AFW dataset, which again shows that CNN can deliver high (above 90%) detection rates on current datasets.

Similar techniques were used in a paper written in 2017 [8], where *non-maximum suppression* and ReLU layers were used. Their accuracy reached a similar value as the work done by Haoxiang Li et al. [3] – an average precision rate of 87%.

In 2016, K. Zhang et al. proposed a new approach using three cascaded CNN, each one with a specific purpose, which feeds their candidates to the next CNN [21]. All three use *non maximum suppression* and *bounding box regression*. *Bounding box regression* is a technique used to calculate the offset between the candidate window and the annotated bounding box. The first CNN is used to create a set of candidate windows, where those are fed afterward to another CNN that refines those candidates. Lastly, another CNN produces the final bounding box and some facial landmarks coordinates regarding points like the eyes, nose, and mouth of the detected face. With their network, they achieved 95.4% accuracy using the FDDB and WIDER FACE datasets. Also, opposed to the other works investigated, the code for this model is available online for public use.

More recently, in 2018, an approach using a Region-based CNN (RCNN) was modeled by X. Suna et al. [7]. This model is based on the Caffe pre-trained model. They applied multiple data augmentation techniques to improve the amount of test images they fed into the model improving the training done, using an additional key change on the number of anchors from the RCNN, where they increased the number of anchors present to 12 because traditional RCNN sometimes are not able to detect small objects in an image, however for face detection, small faces are common, especially when the images used are retrieved from an unconstrained environment [7]. With this,

they achieved a recall rate of 95% on the *Face Detection Dataset and Benchmark*, which outperforms all other papers analyzed so far.

A summary of all the articles studied is present in Table 1 with results for each of them.

Table 1- Face Detection studied papers.

Article	Results
[3] Haoxiang Li, Zhe Lin, Xiaohui Shen, Jonathan Brandt, Gang Hua, 2015	85% Recall
[4] Shuo Yang, Ping Luo, Chen Change Loy, Xiaoou Tang, 2015	91% Recall
[21] Kaipeng Zhang, Zhanpeng Zhang, Zhifeng Li, Yu Qiao, 2016	95.4% Accuracy
[8] Shuo Yang, Yuanjun Xiong, Chen Change Loy, Xiaoou Tang, 2017	87% Average Precision
[7] Xudong Suna, Pengcheng Wu, Steven C.H. Hoi, 2018	95% Recall

### 2.3. Gender and Age Estimation

Following the same outcome as for the investigation regarding face detection systems, also for gender and age classification models, most authors use CNN [6,9,11,12,13]. This is because deep neural networks have shown good performances in predicting the age and gender from images. This was validated by S. Lapuschkin et al. [6] where they achieved an accuracy of 92.6% on gender prediction and 62.8% on exact age class prediction. For this, they used a pre-trained model (VGG-16), using both ReLU and Pooling layers in their CNN. Other work also followed the same approach using a pre-trained model and achieve similar results on gender classification, using the Caffe model [9] and Face Recognition pre-trained models [11,12,13].

Gil Levi and Tal Hassner additionally also included data augmentation techniques (over-sampling and center-crop) to allow the testing dataset to be expanded and the model to be trained more efficiently [9]. They also applied dropout learning during the testing phase in order to reduce over-fitting of their model, which consists of randomly ignoring the output of some layers [9]. Their accuracy percentages were 86.8% for gender classification and 50.7% for age classification.

R. Ranjan et al. [12] justify their pre-trained model pick because using a network that was previously trained on a face recognition task has already learned information of a face that can be used by other face-related tasks. Additionally, and opposed to similar models that were analyzed, they also introduced the concept of having lower layer parameters shared by all the tasks that are

done, so that lower layers learn common representations to all the tasks, where other layers are more task-specific [12]. This translates into a network that does all tasks since all of them need similar characteristics of the face to be learned. With this, they achieved a gender accuracy of 93% and a Mean Absolute Error (MAE) on age prediction of 2.00 (an average age error of 2 years). Considering the gender results, this model outperformed all others so far.

Another case [11] also achieved over 90% gender accuracy using Face Recognition pre-trained models. As opposed to the previous work, they created multiple models for each specific task because having separate networks allowed them to design faster and more portable models. Additionally, the running time of all models combined is less than the time that the all-in-one model [11] from Rajeev Ranjan et al. takes. In this work, they were also able to achieve the highest age classification accuracy reported so far of 70.5% on actual group estimation. To note that the 1-off group classification accuracy for this achieved 96.2% (1-off is when a person is classified in one group immediately above or below the correct one).

We should also note that it might be important to consider the encoding of our target labels depending on the problem at hands. This was one of the concerns from G. Antipov et al. [13], where multiple age encodings were tested. There could be multiple approaches to implement this, as opposed to gender classification, where we only have two possible values (male/female). For example, in age estimation, we could be trying to predict exact age (person A has 29 years) or classify a person in an age group (Person A is in the group [20-30]). Their experiments showed that the encoding used could vary the results of age estimation in about 0.95 (MAE). The best encoding used was the Label Distribution Age Encoding, which treats the age as a set of classes representing all possible ages, having as the content of each vector cell a Gaussian Distribution centered at the target age, as opposed to what happens in pure per-year classification which contains a cell value as a binary encoding (0/1) [13].

Table 2 shows a summary of the papers. To note that some of the papers approach age as a classification problem, and others as a regression problem, and therefore their measure indexes are different (accuracy and MAE) – those different indexes are not comparable to each other, so we are including both in the results below separately. The results also depend on the dataset used, so we only consider the best results for each paper.

Table 2- Age and Gender classification related papers.

	Results		
	Gender Prediction (%)	Age Prediction	
Paper	Accuracy	Accuracy/ 1-off (%)	MAE
[10] Eran Eidinger, Roeen Enbar, Tal Hassner, 2014	88.6	66.6 / 94.8	
[9] Gil Levi, Tal Hassner, 2015	86.8	50.7 / 84.7	
[6] Sebastian Lapuschkin, Alexander Binder, Klaus-Robert Muller, Wojciech Samek, 2017	92.6	62.8 / 95.8	
[11] Afshin Dehghan, Enrique G. Ortiz, Guang Shu, Syed Zain Masood, 2017	91	70.5 / 96.2	
[12] Rajeev Ranjan, Swami Sankaranarayanan, Carlos D. Castillo, Rama Chellappa, 2017	93.2		2.00
[13] Grigory Antipov, Moez Baccouche, Sid-Ahmed Berrani, Jean-Luc Dugelay, 2017	95		2.35

### 3. System Development

This section describes the architecture of the system. This system was developed using python, therefore the users only need to execute the main python executable with the relevant parameters described throughout this section in order to use it. A more detailed explanation over the files and directories that make up the system is described in the attachments section, under the User Guide section.

#### 3.1. Requirements

To proceed with the implementation of the system, we need to identify the requirements that are needed for us to be able to conclude it. We need a model that can extract a face from an image, and then feed it to another model that is able to predict the age and gender based on the facial characteristics of the person that is passed as input. From this, and taking the literature review into consideration, we can summarise the main system requirements that need to be taken into consideration throughout the system implementation, which is the following:

- The system should be capable of detecting faces in images with a high accuracy rate (greater than 90%), following other state-of-the-art results on such models;
- The system should be capable of predicting the age class of a person. The accuracy should be similar (or better) with other state-of-the-art models – it should have an accuracy rate greater than 60%;
- The system should be capable of predicting the gender class of a person. It should have a high accuracy rate (greater than 90%), following similar results from other models;
- The system should allow the user to customize the age classes;
- The system should allow users to validate the results. The results from the predictions should be saved into a specific folder where users can validate them manually if required. The results that are stored in such folder should be the ones that surpass a certain confidence threshold defined by the user;



- The system should allow the user to choose an additional module – the Siamese Network using One-Shot Learning – for gender classification in case the initial classification surpasses a pre-set threshold of confidence;
- Age classes, for validation purposes, used throughout this document are defined as:
  - **Child** - Age 1-9;
  - **Teen** - Age 10-15;
  - **Young** - Age 16-24;
  - **Young Adult** - Age 25-40;
  - **Adult** – Age 41-59;
  - **Senior** - Age 60-101.

### 3.2. Design

Considering the fact that we need a model that can detect faces and make age/gender predictions, then we can break the system down into two modules in order to simplify our implementation: the first module which is the face detection, and the second module responsible for the age and gender classification. Additionally, dividing the global model into smaller modules, allows us to have a faster and more portable model, which follows the approach from [11] where their system had multiple models for each task, which was also the network which achieved better accuracy results from our initial investigation. Therefore, the first step is to find all the faces present in an image, and the next step is to do the classifications using the faces that were extracted.

The face detection model has the main purpose of identifying faces in images, enabling us to extract coordinates for the location of relevant parts of the face in the image. Those coordinates are used to crop and extract the faces to be used by the next module – the output of this module is the cropped faces and their exact coordinate location.

Having the cropped faces, they are subsequently sourced to the next module, which is responsible for the classifications. It should read the age classes from a configuration file, which can be edited by the users, and should return an array with both the age class and gender class from the sourced image.

### 3.2.1. Face Detection Diagram

Taking the tests that were done in sections 3.5 and 4 into account, we have created the following model for the face detection module, which is shown in Figure 4.

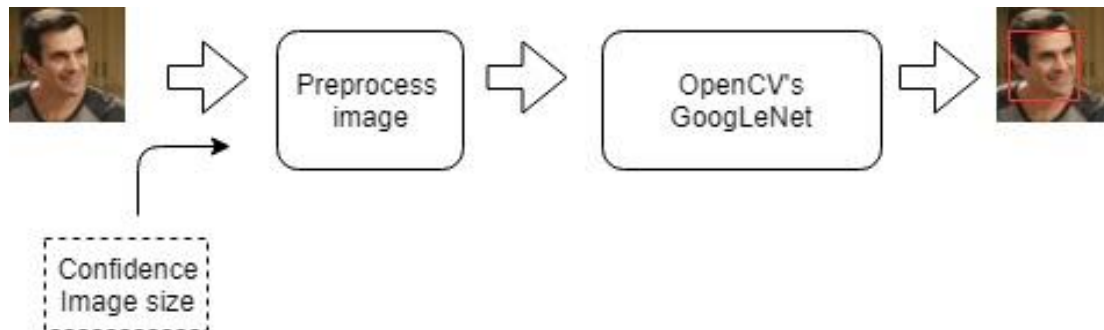


Figure 4- Diagram of the face detection model.

As a first step, the image is preprocessed and resized to specific image size and converted to a specific object (a large binary object (BLOB)) in order to pass it to the DNN. This image size is configurable by the user but has a default value of 200x200 – based on our tests, images with size 200x200 showed to have the best validation accuracy with the tested dataset, having the lowest combination of false positives and false negatives. The confidence with which the network detects the faces is also configurable but has a default threshold value of 0.5. This means that only detections with a probability higher than 0.5 are considered real faces. Finally, after the image is preprocessed, it is passed to the network which outputs all detectable faces with coordinates that indicate 4 points that are used to crop the face, and another output which is one value between 0 and 1 which shows the confidence that such detection is, in fact, a face.

### 3.2.2. Global System Diagram

The final model that we propose is represented in Figure 5. It was computed based on the system developed in chapter 3 and on the analysis that was done throughout chapters 3 and 4, taking into consideration the results obtained from each experience conducted. It includes the face detection part, which uses OpenCV's GoogLeNet [34] model, which showed high accuracy levels on the parameterization that was used. With this in mind, the confidence and image size are input

parameters of the network, as well as the image to process. After preprocessing the images, the initial input is cropped so that only the face flows down to the subsequent module. This module is the Wide Residual Network [18], which does the age classification and gender classification. The age classes are configured in a file so that the users can manually edit them without requiring to re-train the network. As a final result, an array is returned with the classifications for each face detected in the input image. If multiple faces are detected, then the array size will be greater, having each array position occupied with the results for each face. The fact that we have a model that is divided into separate modules (the face detection module and the age/gender classification module) allows the global system to be more portable and easier to change. With the constant and rapid evolution on deep learning networks, new models could emerge which could potentially replace one of the current modules in place. This way, the changes needed are minimal, as opposed to having one model to do everything.

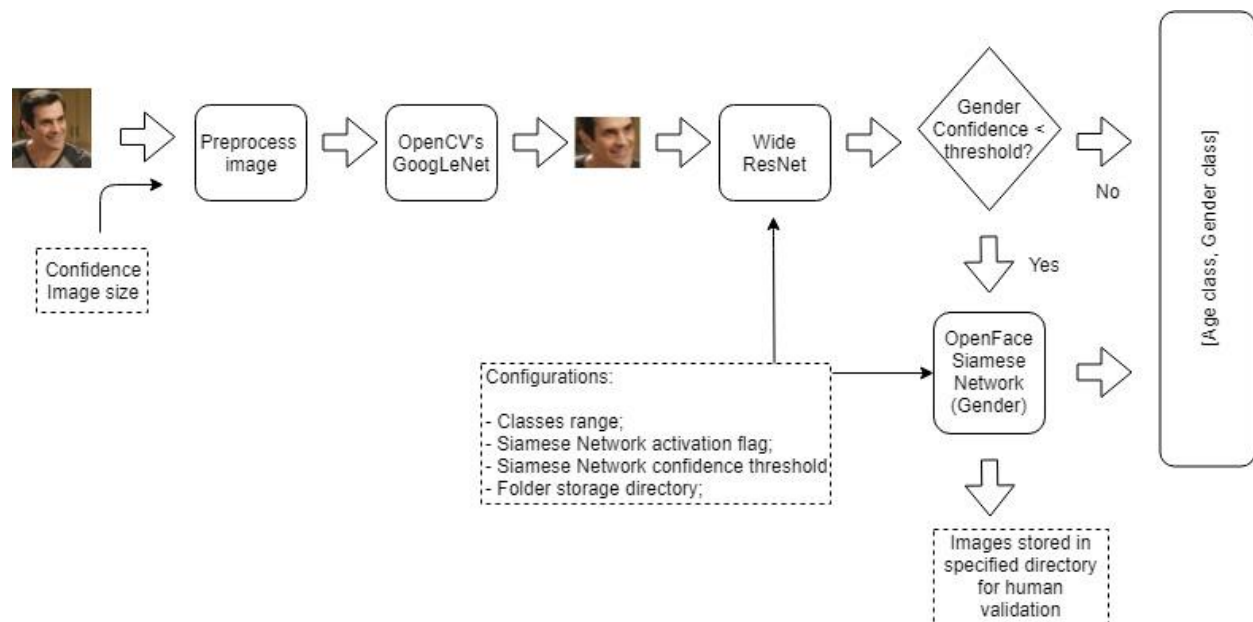


Figure 5- Final model workflow.

In regards to our model, we need to consider that it will be potentially deployed in an environment where performance is important. From the previous analysis, we concluded that including a Siamese Network on uncertain prediction results could potentially increase the overall accuracy further when it comes to gender prediction. On the other hand, during our tests, the addition of this network also increased the execution of our model in an additional 1 second per image. In a real-time environment where thousands of images are fed into the system each time, an increase of 1 second per image is certainly a bottleneck, but for certain cases, if a validation

wants to be done on a small number of examples as a one-off verification (opposed to be running constantly in a live environment), this could, in fact, be useful and the execution time is not problematic. Therefore, we included the Siamese Networks for gender classification, which overrides the result from the Wide Residual Network in case its confidence on the output is lower than a certain pre-set threshold. Such threshold is configurable by the user so that it can be adjusted at will. The whole Siamese Network can also be deactivated in the configuration file so that only the Wide Residual Network is used in case that is required. Finally, there is an additional threshold that can be set, where images are stored in a directory for users to manually validate them if required, so that they can validate low confidence results, doing a double check to guarantee that the results are actually correct.

### 3.3. Face Detection Model

For face detection, there are a few models available that allow us to use an image to extract the coordinates of each face detected. In this section, we are going to validate the accuracy of three such models to see which one is better suited for our system. Those models are described below:

- The Local Binary Pattern (LBP) cascade implemented by Steven Puttemans et al. [30], referenced as LBP cascade from here on, which is a common implementation used in face detection systems due to its simpler and faster implementation. LBP based systems have performed well in other problems, such as texture classification and image retrieval [20] and speed can be important depending on the usability desired of the final system. This model is tested using OpenCV's Cascade Classifier module;
- The Multi-Task Cascaded Convolutional Networks (MTCNN) model, which is constructed using 3 cascaded CNN's, can detect the coordinates of the faces and also of the eyes, nose, and mouth [21]. This model presented state-of-the-art results (in 2016) compared to other models, and therefore, it is a good candidate for our testing. This model was trained by the authors on CASIA-WebFace dataset and VGGFace2 dataset;
- Open Source Computer Vision's (OpenCV) Deep Neural Network module, which was released as part of OpenCV version 3.3 in 2017 and which comes with a GoogLeNet [34] model trained for face detection. This model was selected because OpenCV is a framework

heavily used in image processing tasks for a long time. This uses the Caffe framework and is built by more than 200 layers, including convolutional layers, ReLU, normalization layers, and others. This model was trained by the authors on VOC2007 and VOC2012 datasets.

### 3.4. Age and Gender Prediction Model

After a face is successfully detected from the previous step, the next goal is to identify the age class and gender class of that person. There are several models publicly available that can satisfy our initial requirements, therefore to avoid replicating something that already exists or that was already modeled, we first investigated for an existing model that could be applied in our context. During such investigation, multiple models were found that had their source code publicly available. Many of those were only test projects and tutorials for age/gender classification tasks. To avoid such projects, we filtered down our research for models that were based on a conference presented paper. This excluded out those test projects and only gave us more robust models.

Adding those specifications narrowed down the number of available models considerably. This investigation got us two possible models to test:

- A model created by Tsun-Yi Yang [17]. This model was chosen because it was the baseline used for IBM's (International Business Machines) predicting model. It was presented in the Twenty-Seventh International Joint Conference on Artificial Intelligence;
- A model created by Chengwei Zhang. The implementation of such model was inspired by some work done over Wide Residual Networks [18], which was done by Sergey Zagoruyko and Nikos Komodakis. This was presented in the British Machine Vision Conference. This implementation was trained on the IMDB-WIKI dataset. It had the training data that was used to train it available, with an example of validation data that could be used.

### 3.5. Validation

Multiple frameworks were identified as capable of providing us with the functionalities that we need. Therefore, to be able to decide which one's are the best choices for our problem, we

need to evaluate them and compare them against each other. This comparison is made by validating the accuracy that is achieved by each framework. Such tests and analysis are described below. The dataset used was the same across all tests, and the analysis described is based on such dataset only. The use of other datasets could have different results from the ones stated here, so a real-life implementation can have different results as well.

### 3.5.1. Face Detection Model

Several tests were conducted with the objective of validating, which can achieve better accuracy levels, for us to use it in our system. All those experiments were done with the exact same validation set in order to have a more reliable comparison, composed by 8593 samples from the IMDB dataset [19], which is a public dataset available online with a set of images from people from multiple ages and both genders. This dataset contains images that are both aligned and with a side pose. Images were previously transformed to have a fixed size of 64x64 and used a confidence threshold of 0.5. The confidence threshold indicates the minimum confidence that the model needs to have on a detection for that to be considered a face. The used samples were randomly chosen, after performing an initial clean-up on the dataset, removing low-quality images (e.g., with strong occlusions or blur).

#### 3.5.1.1. LBP cascade

The LBP cascade, although faster than the other two alternatives (takes 0.06 seconds per image, against 0.09 seconds from the MTCNN), tries to match patterns in an image to find one that matches the pattern of a face (using the position of the eyes, nose, and mouth). From the tests that were done, most failed examples were from face images that were taken from the side, which shows the limitation of this model when it comes to adverse conditions, reaching an accuracy of 77%. Any test cases that use faces that are in adverse positions are candidates to fail if we use this algorithm. Transposing this into our own problem, depending on where the cameras will be installed in the supermarkets, then there is a probability of such scenarios happening in our real-world environment as well, so a model that can better adapt to such conditions should be used instead. A few examples of the outcome can be seen in Figure 6, where we can see that most of the samples are pictures taken slightly from the side (except for a few that are more aligned).

### 3.5.1.2. MTCNN

The MTCNN is considerably slower comparing to the LBP cascade, taking almost twice the time to process the same amount of images (it takes 0.09 seconds to process each image). When it comes to accuracy, from the output results that were analyzed, those results were not as promising as we anticipated initially, and many images that failed were frontal face images that were detected using the simpler LBP cascade. Such cases are usually easier to detect. Therefore this outcome is not beneficial to this case either. On the other hand, side images did not fail as frequently as with the LBP cascade. The results achieved a detection rate of 44.7%. This model has very low accuracy, so it is not a good candidate either for our system. In Figure 7 are presented a few samples of the failed detections, where we can see that the majority of them are aligned.



Figure 6- LBP cascade failed images sample.

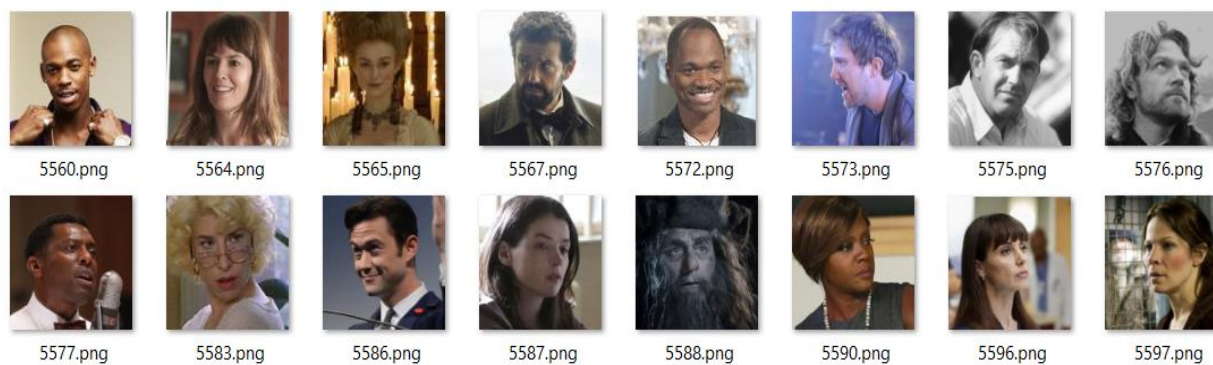


Figure 7- MTCNN failed images sample.

### 3.5.1.3. OpenCV GoogLeNet

The last network that was tested for face detection was OpenCV's GoogLeNet, which takes around 0.08 seconds to process one image, which is similar to the MTCNN approach. OpenCV is known for having multiple libraries for visual recognition tasks, and this new model is their first using Deep Learning in order to detect faces. The tests conducted followed the same configurations as both previous tests, and results reached 82.4% detection rate, which outperforms the two previous ones. Table 3 shows a summary on the accuracy regarding all three models. This last network has two outputs. It gives us a confidence value (value from 0 to 1) representing the probability of the face being, in fact, a real face, which indicates how confident the network is with its prediction, and a set of coordinates for the extracted face, which can be used to crop the faces so that they can be used by the age and gender model.

*Table 3- Comparison between face detection systems.*

	LBP	MTCNN	OpenCV GoogLeNet
Accuracy	77%	44.7%	82.4%
Number of undetected faces	1979	4755	1508
Prediction time	0.06s	0.09s	0.08s

### 3.5.2. Age and Gender Prediction Model

After a face is successfully detected, the next step is to identify the age and gender classes of the person. The first model that was tested for this purpose was created by Tsun-Yi Yang [17]. Some initial tests were done using the classes that are described in the requirements section (Section 3.1), which are the following:

- **Child** - Age 1-9;
- **Teen** - Age 10-15;
- **Young** - Age 16-24;
- **Young Adult** - Age 25-40;



- **Adult** – Age 41-59;
- **Senior** - Age 60-101.

Validation was done using the IMDB dataset [19], the same as our previous validations over face detection. We chose randomly 8500 images as our validation set and ran those against this model. Results achieved were not as expected, and we got an overall accuracy of 56%.

The second model tested was implemented by Chengwei Zhang, and its architecture was based on Sergey Zagoruyko and Nikos Komodakis work [18]. Same classes as in the previous test were used, which achieved 66.6% accuracy, which is an improvement to the previous model. This model predicts the age as an exact measure, using a softmax classifier that gives a probability for a total of 101 classes, representing ages from 1 to 101. For this, it does a dot product to calculate the exact age of a person. This product is done by multiplying each probability of each class by the age value of such class, summing up all the values obtained – this gives us an exact age estimate for the person, giving more weight to ages that have a higher probability of being the correct one.

So the initial model gives us a set of probabilities regarding the possibility of the person being in any of those classes and computes an estimate using those. Instead of numerical age, the use of age-group classes allows statistics to be gathered in a more direct way. In some cases, we do not really need to know the exact ages of our subjects. We just want to know how many of them did something and are in a certain age class. This is the case for examples of supermarket customers. Such age classes allow managers to make better marketing decisions. On top of the initial age calculation layer, we have added a procedure to decode the exact age into the range of classes that we are using, which we then use to do our validations. This additional procedure also allows us to customize the age classes without modifying the underlying network and without needing to retrain it, which gives us a more flexible application since the classes can be customized by the user whenever needed.

### 3.6. Softmax Classifier

In order to increase the performance of the age classification further, we need to do additional investigations on the network we have. Can we create a mechanism that allows the users

to do a second check on some of the predictions and validate those manually? How could we specify which predictions should be manually validated?

Taking into consideration that the formula used to calculate the age of a person uses a softmax classifier to calculate the probability of the person to have a specific age, then we could use that to know the confidence that the prediction has for a person to be in that specified class. A typical heuristic to estimate the confidence on a softmax-based classifier's prediction is to simply take the probability of the class with the highest probability as the estimated confidence. This is useful to know the confidence that the prediction has for a person to be in the predicted age class. If we only consider valid predictions like the ones where the confidence reaches high values, can we guarantee that these correspond most often to correctly classified data samples? To answer this question, we are going to assume that high confidence values are values greater than 0.6.

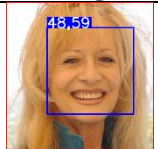


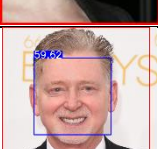
Can data samples that produce lower confidence values be wrong most of the times? If this is, in fact, true, then we could use all the other examples where the probability is smaller than 60% and introduce a manual step to validate the examples and, therefore, increase the accuracy of the statistic that is generated by the application.

If we imagine that we have a supermarket that uses this kind of models to gather statistics about who their customers are, having accurate statistics is relevant. If we know that when examples are tagged as had less than 60% confidence in the predicted result, then we can put those examples through an additional step which needs to be validated by the user. With this, we can guarantee that the statistics that the supermarket gathers on a daily basis are more accurate, which allows managers to do marketing campaigns based on this data with more confidence. Another test was conducted to investigate this.

The network probabilities are initially computed for each of the 101 possible ages, i.e., considering 101 age classes. To compute the probabilities for the five age-group classes, the age-wise probabilities were grouped into age-group classes. So, in order to obtain the probability of agent-group class 1-9, we sum up all single probabilities from age class 1 to age class 9. Our tests showed that for some cases, usually the ones that lie near the edge of another class, the softmax classifier has a distribution similar between the two adjacent classes. As an example, we can analyze row 3 and row 4 from Table 4. The person represented in row 3 has an actual age of 27 and the probability around classes 16-24 and 25-40 present similar values (i.e., 47% against 49%, respectively). The same applies to row 4, which represents a person whose actual age is 62 years,

resulting in a similar probability for classes 41-59 and 60-101 (i.e., 50% and 49.5%, respectively). In these specific cases, it is clearly difficult to predict to which of the classes the person actually belongs. Ideally, data samples would produce results similar to the ones obtained for the one represented in the first row, for which the prediction points to class 41-59 with a confidence value significantly higher than the ones obtained for the alternative age-group classes. This case has strong confidence in the predicted class and is, in fact, correct since the person has a real age of 59 years.

Table 4- Samples with the softmax probability distribution by class.

Image	1-9	10-15	16-24	25-40	41-59	60-101
	0	0.01	0.02	0.14	<b>0.57</b>	0.26
	0.06	<b>0.34</b>	<b>0.43</b>	0.13	0.27	0.13
	0	0.03	<b>0.47</b>	<b>0.49</b>	0.01	0
	0	0	0.01	0.04	<b>0.5</b>	<b>0.495</b>

But before doing any conclusions, let us analyze the whole validation data and see how the accuracy performs on all the samples, and let us see if in fact cases where the probability is higher, are most of the times correct or not.

Table 5- Accuracy using different probability ranges ( $p$  stands for probability).

	Success	Fail
Age ( $p < 60\%$ )	1180 (39%)	1822 (61%)
Age ( $p \geq 60\%$ )	2562 (71%)	1042 (29%)
Gender ( $0.25 < p < 0.75$ )	227 (63%)	133(37%)
Gender ( $p \leq 0.25$ OR $p \geq 0.75$ )	5987 (96%)	259 (4%)

From the results present in Table 5, we can see that there are a lot of examples that fail with a probability lower than 60% on the predicted class. But on the other hand, when probabilities are higher than 60%, we can also verify a lot of failed examples (1042). These numbers seem to be considerably high in order to proceed with a manual validation on them all - validating manually more than 1000 examples is very time-consuming. There are also several correct examples that are predicted with less than 60% probability. On top of that, even validating ages manually is not completely accurate – even for humans, some cases might be hard to predict due to diverse conditions, as light, makeup, and angles. Therefore, there is a need to find an additional automatic mechanism to increase the confidence with which these examples are classified.

When it comes to gender classification, we have a higher overall accuracy on the tested network. Also, manual validation is simpler for humans since there are only two classes available (i.e., man and woman). For gender, the prediction is made differently from the one for age classification. The output of the model is a value that ranges from 0 to 1, where values greater than 0.5 are considered as a male classification, and values smaller than 0.5 are classified as a woman. So the network does provide a single probability as output, rather than multiple ones. If we consider probabilities near 0.5 as low confident, we may expect that most misclassified samples to be classified with probabilities near that reference value. Tests were done based on this assumption by checking how many samples are misclassified with a probability between 0.25 and 0.75, how many with a probability below 0.25 and how many with a probability above 0.75. This is expected to give us the amount of misclassified samples for which the network is not confident with its prediction. Results for this are shown in Table 5.

The results show that the probability of the network failing the predictions is higher when the probability of the prediction has confidence near 0.5. Although we still have more failed examples on high confidence inputs, proportionally to the total samples, they represent a smaller proportion of images. The amount of failed examples are not extensive and, thus, manually validating them is easier than for the age case. We conclude that a manual validation approach when the probability of the prediction is near 0.5 is able to improve the statistics with an acceptable level of human intervention.

### 3.7. Increase the accuracy of low confidence outputs

Followed by previous analysis, the network would benefit from having another mechanism to increase the correctness of a prediction when our base model has a confidence smaller than 60%, when it comes to age classification, or confidence near the reference value of 0.5, for gender classification. Instead of applying a manual validation, ideally, we would have an automated mechanism for it.

Siamese networks using One-Shot Learning could be useful to compare a face against a database of pre-determined faces, and based on similarity levels, predict the person's class. If we use children's faces, it is more likely that it will be more similar to another child's face than if we compare it against an adult. This is because there are facial landmarks that clearly differentiate a child from an adult. If this hypothesis is true, then there would be no need for a manual validation system because this mechanism could increase the accuracy of the network further.

To test this hypothesis, we used Openface's framework [31], which has a comparison module based on Siamese Networks to compare people's faces. For this, both faces pass through the same model, and this model outputs a squared L2 distance (Euclidean distance) between both images. This means that lower output scores represent more similarity between the inputs.

The faces used were the ones with lower confidence levels extracted from the dataset that was tested previously with the Wide Residual Network. The One-Shot training dataset was composed of pictures that were correctly predicted with greater confidence (95%) by the system because those showed to have a high classification rate and are therefore more trustworthy. In total, this was composed of a total of 3002 test examples and around 30 validation images for each of the used classes. Using a smaller training dataset allows the network to do computations faster since it is executed fewer times (once for each of the dataset images).

This can be viewed in Figure 8, where it is shown how the training data was created and how it feeds the Siamese Network. The training set represents a folder where it has 2 distinct additional folders, one where the images for men are stored, and another folder for women. Those pre-added images can also be removed, and the user can include new samples manually. Subsequently, this training set is fed to the Siamese Network in order to compare them against the input that we want to validate, and an output prediction is the result of that computation.

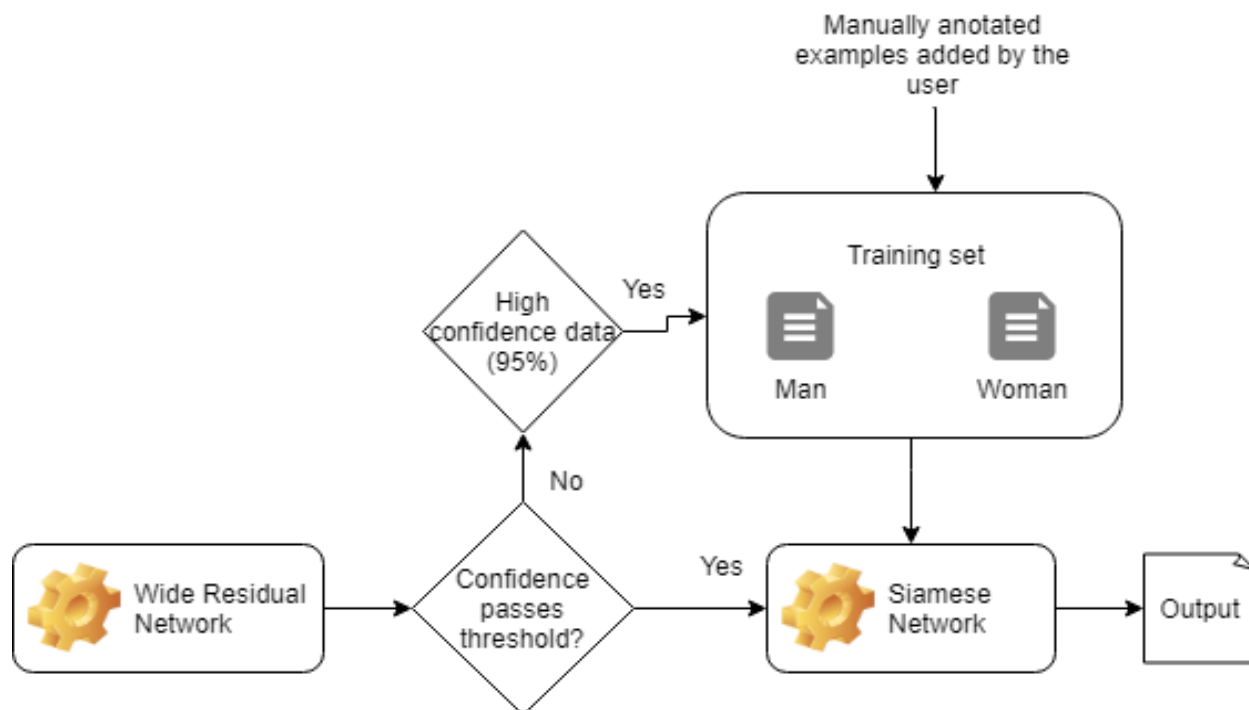


Figure 8- One-Shot training data creation flow.

On a first experiment, the faces were compared against the validation dataset, and the prediction considered as correct was the one that was the most similar considering all the classes. So a man with 25 years would be compared against all faces from all classes, and if the most similar face would be from a face present in class 25-40, then that class would be the output prediction.

Table 6- Accuracy over ranking similarity for under-confident examples.

	Success	Fail
Age Minimum	1236 (41%)	1766 (59%)
Age Average minimum	362 (12%)	2640 (88%)
Gender	271 (75%)	89 (25%)

This gave us the results present in Table 6, under the “Age minimum” test. The accuracy was similar to the one obtained using only the age classification model, so there was no improvement in including this additional network. Samples from such an experiment are shown in Figure 9 and Figure 10, where the first one shows correctly predicted data, and the second shows the failed examples. The first face in each case was the one that was tested. Therefore the second

image (on the right side) is the image from the validation data. The real classes for each image are described below itself.



Figure 9- Age correctly predicted data. Left side image is the input image, while the right side image is the validation image to which the input was matched.



Figure 10- Age failed prediction data. Left side image is the input image, while the right side image is the validation image to which the input was matched.

Another validation that we considered relevant to do, was instead of using the most similar face to decide which class the input would fall in, was to do an average similarity by each class. So, we expected that a person with 30 years would be more similar to the people in such a class. This would make the average similarity from such class lower than compared to other age-groups. The results from this are present under the “Age Average minimum” test. As shown, those results are lower than the previous test, achieving only 12% accuracy levels. This low result is justified by the fact that, although people in the same age class should show similarities on some age-related characteristics, there are also people that are very different to one another, and these cases push the average similarity down. Also, when one person is compared against another class, sometimes there are people that present very similar characteristics in such class, and therefore, push the average similarity up, especially if the classes are next to each other and the age difference is not very high. This can be seen in Figure 10, where some samples were more similar to people from other classes instead of people from the same class. This concludes that it is not beneficial to trade the age classification model for the Siamese network in cases where the age classification model is not confident enough on its own prediction.

Before closing this experiment, we need to confirm also if it is worth including those networks for gender as well. For this, our testing samples are the examples where the confidence level for the gender was between 0.25 and 0.75. A similar test to the minimum age test was done, where we tried to find the most similar person to be the driver for the classification. This attained an accuracy level of 75%, which is slightly better to what the gender classification model achieved for lower confidence examples (63%). It seems like gender can, in fact, be increased with the use of Siamese Networks, although it is only an increase of 12% and over a small part of the entire data, it still increases the overall reliability of the data that is gathered. In Figure 11 and Figure 12, we can see examples from the correct and incorrect predictions from such test. Similar to the previous test, faces from the left were used as test data and faces on the right were part of the validation dataset.





Figure 11- Gender correctly predicted data. Left side image is the input image, while the right side image is the validation image to which the input was matched.

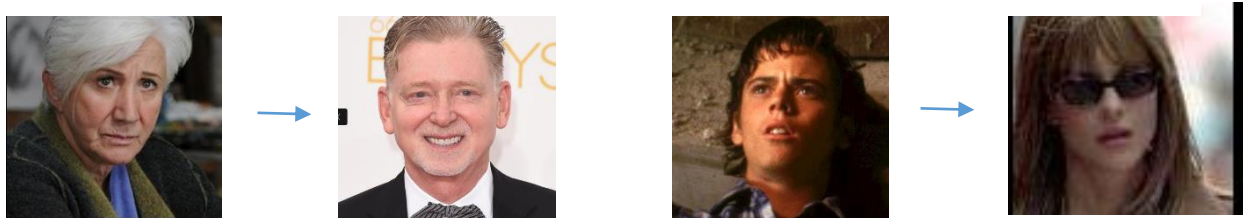


Figure 12- Gender failed prediction data. Left side image is the input image, while the right side image is the validation image to which the input was matched.

To note that from the samples that were incorrectly predicted, there are a few which are related to wrongly annotated data from the initial dataset. Those are shown in Figure 13, which contains two examples where two pictures of men were annotated as being women. Those cases might be influencing the prediction rate, as the model correctly matched them with a picture of men, but since they are wrongly annotated, they were included as failed tests.

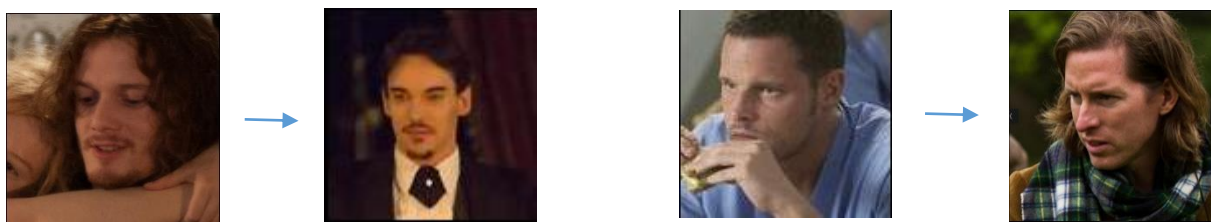


Figure 13- Gender failed prediction data. The left side images were wrongly annotated in the initial dataset and are the inputs, while the right side image is the validation image to which the input was matched.

With the above tests, a system has been developed that is able to offer us capabilities that are required to complete the initial requirements. Evaluation of such system is described in the next chapter, where several tests are done with a focus on finding improvement points in the current model.

## 4. Testing and Evaluation

In the previous chapter, multiple frameworks were identified and tested, and the development of the system was described. Tests over such system are described in this chapter, with some evaluations that were done in order to find improvement points.

### 4.1. Face Detection

The results achieved with OpenCV's GoogLeNet is the best option comparing the three networks that were validated, but is there any way to increase its accuracy even further? Taking into consideration that fixed values for both image size and confidence threshold were used, could they play an important role in the output accuracy? When it comes to image processing, when we reduce the size of an image, there is information that is lost with it, and therefore, fewer details are processed, which can impact the output result. This led us to do some experiments around the use of different image sizes and confidence thresholds in the following section.

#### 4.1.1. Image Size Impact

The previous tests that were conducted in Section 3.5.1 were done with 64x64 images, so additional tests were done with sizes 100x100, 200x200, 250x250, 300x300, and 320x320. Results in Figure 14 show that the image size has an important impact on accuracy. For this, measurements on both false negatives (undetected faces) and false positives (detections that were not real faces) were done, analyzing the relation between them and the image sizes. We concluded that both false positives and false negatives are inversely related to the image size. Thus, when the image size is increased, we can see an improvement on detecting faces that were undetected before, but at the same time, we also see an increase in detections that are not faces at all – the false positives. Hence, if a small image size is used – like 64x64 – a minimal false positive rate is obtained, but at the same time, a very high false-negative rate is achieved (17.5% of the data samples). With higher image sizes – like 320x320 – the false negative rate drops down to 0.58% and the false positive

rate increases to 81.1%. If we compare results from the graph in Figure 14, we can see that the increase/decrease is slighter when values are low, and it starts to grow faster when false positives/negatives start getting higher. For example, comparing results from images with sizes of 64x64 and 100x100, we can see that the number of false positives increased by 19 samples, which is not a significant increase. But the number of false negatives decreased by almost 50%, from 1508 to 725. After a certain point, we are able to state the opposite. Comparing results from images that are 250x250 and 300x300, the false negatives have a very slight variation of 2 samples (from 0.6% to 0.62%), while false positives have an increase of more than 55%. This behavior can be explained due to the same principle that affects high-resolution images, which have the tendency to present more false positive detections because of the extra details in the image [22].

In order to have the best accuracy in our model, we need to find a balance in which the false positives and false negatives are at the lowest possible, which is in fact achieved using image sizes of 200x200. On the tests that were done using 200x200 sizes, we attained 78 false negatives and 96 false positives on a total sample of 8593 images which gave us a face detection accuracy of 98% using the IMDB dataset.



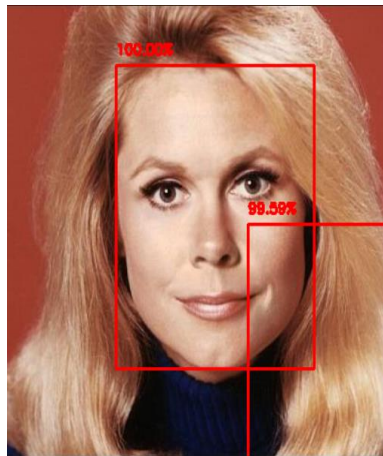
Figure 14- False positives/negatives rate by image size.

#### 4.1.2. Confidence Threshold Impact

The face detection system has a confidence output result (a value that varies from 0 to 1), which indicates how confident the network is with its prediction about that specific location having

a face. So the higher this prediction confidence, the higher the probability of the image having a person's face in the image.

Tests conducted in Sections 3.5.1 and 4.1.1 were done with the confidence parameter with a value of 0.5 (default value) – this indicates that the network only considers a prediction as a real face if the confidence level of that output reaches the pre-defined value of 0.5. If the confidence threshold is increased, maybe we could increase the image size as well, and at the same time reduce the false positive and false negative rates that are introduced with the change in image size. Looking at some of the examples of false positives, they are commonly on the lower right side of the image, and in a lot of cases, the confidence on this false positives is also very high as shown in Figure 15, where the false positive has a confidence value of 99.59%.



*Figure 15- Sample of a false positive.*

In fact, increasing the confidence threshold of the network to 0.9, with an image size of 300x300, reduces the false positive rate by 55%, reaching a total of approximately 2000 failing samples which is a clear improvement. But we still have a lot of failing examples, so increasing the image size further together with the confidence threshold parameter turns out not to be beneficial. A better overall accuracy can be obtained by choosing a different image size, in this case, 200x200. Table 7 shows a comparison of results obtained from changing the confidence threshold.

Table 7- Comparison using different confidences.

	<b>Test 1</b>	<b>Test 2</b>
Accuracy	40%	74%
False negatives	54	54
False positives	4956	2236
Image size	300x300	300x300
Confidence	0.5	0.9

## 4.2. Age and Gender Prediction Model

### 4.2.1. Gender Validation

When it comes to gender classification, there are only two possible outcomes. The confidence value that the model gives to the input image ranges from 0 to 1, where values near 1 mean that the image depicts a man, and values near 0 that it depicts a woman. Therefore, 0.5 is the gender classification threshold.

Using the same test dataset, an accuracy of approximately 95% was obtained for gender classification, which is very satisfactory for practical purposes. This is split by 94.7% accuracy for men and 92.7% for women. From this, we can conclude that age classification is more challenging than gender classification, which may require additional validation steps to improve its performance.

### 4.2.2. Age Validation

Given the advantages of employing age-group classes, rather than the actual numerical age, we adapted the selected model [18] to output an age class. Concretely, an output procedure was added to decode the exact age that the original model outputs into the aforementioned range of age-group classes. With this configuration, the model reached an accuracy of 66.6%. Table 8 shows the resulting confusion matrix. This matrix was obtained by distributing the predictions that

the model made for each of the classes. As an example, if we take class 16-24, all the samples with this class were gathered from the validation dataset, and for each of the image predictions, we computed the percentage of examples that were predicted with each class. Thus, this tells us the amount of data that was predicted with class 16-24 (correctly) and the amount that was predicted with each of the other classes (incorrectly). So for samples in class 16-24, we can consider that 25.5% of the predictions were erroneously classified as class 25-40.

Table 8- Age confusion matrix. The values in bold represent the rate on correctly predicted data for each class.

Samples	25	135	1270	3489	2840	1115
	<b>1-9</b>	<b>10-15</b>	<b>16-24</b>	<b>25-40</b>	<b>41-59</b>	<b>60-101</b>
<b>1-9</b>	<b>0%</b>	0%	0%	0%	0%	0%
<b>10-15</b>	40%	<b>31.3%</b>	0.8%	0%	0.5%	0%
<b>16-24</b>	20%	39.1%	<b>64.3%</b>	14.3%	6.1%	1.7%
<b>25-40</b>	25%	14.8%	25.5%	<b>72.8%</b>	44.1%	9.3%
<b>41-59</b>	10%	0.9%	1.4%	4.8%	<b>41.4%</b>	51.3%
<b>60-101</b>	5%	13.9%	8%	8.1%	7.9%	<b>37.7%</b>

Due to the nature of the IMDB database, the distribution of the sample is mostly concentrated in the 16-24, 25-40, 41-59, and 60-101 classes, with the remaining two classes representing only 1% of the total samples. The lack of data for those age-group classes may impact the accuracy obtained for them, as the little amount of data that is available can be of examples that are not clear or hard to predict, impacting the accuracy of such classes considerably. If we look at class 1-9, we have only a total of 20 samples, since all of them failed, we ended up with 0% accuracy on this specific class. This is not too troublesome due to the fact that this class might be the least relevant of them all in our specific context, as small children are unlikely to frequent a supermarket by themselves and therefore might not be statistically relevant. For class 10-15, we only got an accuracy of 31.3%, having the highest accuracy around class 25-40. This could be

explained due to the small class that this represents (only 5 ages) so it could make it harder for the algorithm to predict the class correctly for people with such ages.

#### 4.2.3. Samples in Between Classes

Nevertheless, it is also valuable to assess how much low accuracy is influenced by data samples laying on edge between two different classes and, therefore, harder to predict. Could the low accuracy of some classes (we can take the 60-101 class, for example) be explained with examples that are on the edge, between 2 different classes? For example, the assumption is that people that have an age of 25 could easily be mistaken for a 24-year-old and, therefore, fall in an adjacent class. To analyze this influence, we computed the average age, per age-group class, across the set of misclassified data samples, using for that the initial dataset (IMDB) annotations which had the year when the photo was taken, and the birth year of the person, which allowed us to compute the real age of the person at the time that the picture was taken.

*Table 9- Average age from failed samples.*

	1 to 9 (+)	10 to 15(-)	10 to 15 (+)	16 to 24 (-)	16 to 24 (+)	25 to 40 (-)	25 to 40 (+)	41 to 59 (-)	41 to 59 (+)	60 to 101 (-)
Age average	6.4	-	12.7	17.8	20.9	29.4	35	42.8	49.4	65.5
Age Span Distance	28.8%	-	46%	22.5%	37.5%	29%	33.3%	10%	46.6%	13.4%

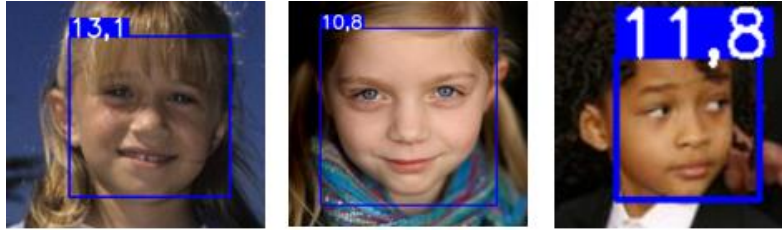
Looking at Table 9, we can see the average ages of the failed samples from the previous test. Symbol (+) indicates that the average is from data samples that were misclassified as belonging to the adjacent older class (e.g., 10-15 data samples misclassified as 16-24). Conversely, symbol (-) indicates that the average is from data samples that were misclassified as belonging to the adjacent younger class.

The results show that age classes 1-9 and 10-15 present a median age located in the middle of the class' age span. This could indicate that our examples are not near the edge between classes, which might seem like the assumption that near the edge ages would be misclassified could not be

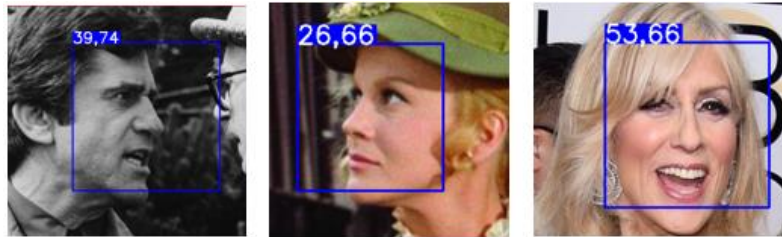
totally true in this case. But the lack of examples on those classes could be giving us an imprecise impression. A few examples that are wrongly classified could be pushing the average age considerably down, while several others are in fact in the edge of the class. Looking through the examples that failed, some are in fact wrongly annotated images from the initial dataset while others are on the edge of the class as initially proposed, also having a few examples that are not near the boundaries. Class 16-24 presents distances of 22.5% (lower boundary) and 37.5% (upper boundary) when comparing to the class age span. Those suggest that the examples are not near the edge cases, although we need to consider that there is wrongly annotated data (as seen for previous classes) that could be influencing the results. We should also note that although the distance seems high, the actual age distance is only two/three years apart, which is not much and could still justify the examples to be mistaken as one of the boundary classes. The same conclusion applies for class 25-40, which has a distance of 29% and 33.3% to each of the boundaries. Regarding class 41-59, this one has the most discrepant results, with a distance of 10% and 46.6%. Considering this, we can conclude that this class lower boundary results are in fact near the edge, but the same conclusion cannot be obtained for the upper boundary, which has an average year of 49.4. The last class (60-101) presents an average age near the lower boundary, with a distance of 13.4%.

Older classes seem more likely than younger classes to be misclassified due to the fact that the examples have an age near one of the boundaries. But by analyzing the results, although we can see that some of the classes appear to match this assumption, this conclusion cannot be applied across all of them. Looking at the examples that failed, some of them are samples that are wrongly annotated on the initial dataset, which increases the estimated failure rate of the model (same across all classes). On the other hand, makeup also has an important role in the predictions. Any kind of makeup helps cover face lines that are used by the model to calculate the age – if those are covered, the person seems younger, and therefore the algorithm can't make an accurate guess – the same applies when it comes to human predictions, where sometimes a person with makeup seems considerably younger than without it. The examples in Figure 16 and 17 demonstrate those 2 cases. The annotated first age is the predicted age by the algorithm and the second is the real age as annotated in the initial dataset. In Figure 16, the first image is wrongly annotated, and the other two are near-the-edge examples. In Figure 17, the first two images are wrongly annotated, and the third one is to give an idea of the role that makeup plays on predictions.





*Figure 16- Failed samples from class 1-9. Each bounding box is associated with the predicted age, followed by the annotated age.*



*Figure 17- Failed samples from class 60-101. Each bounding box is associated with the predicted age, followed by the annotated age.*

## 5. Conclusion

Artificial Intelligence systems have grown rapidly over the last years. This enabled us to create, using multiple models and frameworks, a system capable of detecting faces and classifying them by age and gender. The main objective of this research work was to create an efficient system that was able to detect faces in images and to classify such faces into age and gender, and to evaluate wrong outputs in order to find an underlying reason for such failures. In order to fulfill such objective, various frameworks capable of detecting faces in images and capable of classifying those into age and gender classes were tested and validated in order to understand which would fit better into our problem.

Due to the number of parameters that such models have, multiple parameterizations were tested in order to understand how the accuracy could be influenced, and an investigation was conducted on the examples that were failing in order to find common characteristics between them. Such parameters involve the image size from the images that were sourced to the face detection model, the confidence threshold, which indicates the confidence that the model has on a prediction, and the range and amount of classes used by the age and gender classification model. During this analysis, some improvement points were identified. One of such improvements included the use of two different models for gender classification, one using Wide Residual Networks and another using Siamese Networks. To the best of our knowledge, this implementation is the first one available that uses those two models together in the same system for gender classification.

In Section 1.4, a few goals were identified as crucial for us to be able to deliver the proposed system: the system should detect faces and classify them into age and gender classes; the age classes should be configurable; an evaluation on existing models should have been done in order to identify which ones to include in the system; and an evaluation on the failed results should have been conducted in order to identify common failing causes, so that we could adapt the system to increase its accuracy. Those goals were tackled throughout Chapter 3 and 4.

In Chapter 3, a macro architecture of the model was described, evidencing how the components would interact and what their output would be. This chapter also includes the list of requirements and the development work of the system, which includes a comparison between several frameworks that have part of the functionality we desired. For the first part, the face

detection model, an initial comparison between three available models was made in order to understand which one should be included in our global system. The MTCNN was the poorest one in terms of accuracy, achieving only 44.7% with the validation dataset that was used (from IMBD), followed by the simpler LBP cascade which attained 77% accuracy. Lastly, the chosen model was OpenCV's GoogLeNet, which outperformed all others with 82.4% accuracy. The second part is the age/gender classification model. Similar to face detection, two different models were tested. The first model, created by Tsun-Yi Yang [17], only attained 56% on age accuracy, being immediately outperformed by a model created based on Sergey Zagoruyko and Nikos Komodakis work [18] with an accuracy of 66.6%. On the other hand, gender accuracy achieved 95%, which is very satisfactory for our purposes.

Validation of the model was described throughout Chapter 4, where more tests were conducted in order to identify possible improvement points. Experiments around the image size of the images that are fed to the system and around the confidence threshold used showed positive results in increasing the accuracy further when it comes to face detection. A final accuracy of 98% was obtained once images were pre-processed to be of size 200x200, which showed to be the point where false positives and false negatives were the lowest. This confirms that adjusting the image size for the problem at hands can increase its accuracy as well as improving the amount of data that is passed on to the age/gender model.

For the age and gender classification, we have validated that such systems perform poorly when their confidence threshold to accept a prediction as valid is low. From our analysis, we can conclude that if we take examples with a low confidence level, they have a higher probability of being incorrect. This can be used to filter out examples that need another kind of validation to guarantee that they are indeed correct. Adding a human-in-the-loop validation system on the filtered samples could increase the overall accuracy and provide more reliable statistics to be used. As an alternative validation system, we have tested out the use of Siamese Networks in order to find similarities in the low confidence examples, so that those could be compared against a pre-determined set of annotated samples, to find which class the input would be more similar to. This turned out to be imprecise for age classification, and therefore not a good approach. On the other hand, for gender classification, we have observed an increase of 12% on the accuracy rate from low confidence samples compared to the one obtained by the Wide Residual Network. Finally, we have also tried to find a relation between the examples that failed and the fact that their age could

lie in between two adjacent classes. The data that was analyzed seems to confirm this hypothesis, more significantly for older classes. However, the fact that makeup affects the classification of the model and the existence of wrongly annotated samples in the dataset made it harder to confirm the actual impact that wrongly predicting data near the boundaries of the classes have in the overall accuracy of the system.

Finally, the proposed system was created, and we achieved good results on age and gender classification when compared to existing state-of-the-art models, while for face detection, results exceeded the state-of-the-art models that were analyzed.

Until the presented system is actually deployed in a real environment, the performance obtained with the IMDB dataset cannot be truly validated. Once deployed and field validated, the system can potentially be installed not only in supermarkets but in any commercial area that could benefit from customer statistics gathering, helping in the management decision making.

### 5.1. Future Work

The dataset used in our tests has some limitations when it comes to wrongly annotated images and lack of diverse angles. The angles are mostly aligned in the current dataset, as opposed to what would be obtained in a supermarket environment, where the camera would be viewing the customers from a top-down view. The final model should be further tested using a real environment scenario to see how it can adapt to using real data, which was not available at the time this work was conducted.

Another experiment that could be conducted for future implementations is the use of age interpolation, using the central age of a class, to calculate the age of the inputs. The central age of a class would be multiplied by the probability of a person being in such class, instead of the current approach which does this multiplication for each age value in a class. So, if we had class A as 16-24 with a total probability of 30% and class 25-40 with a probability of 70%, the output age would be calculated using the central ages of each class (in this case, 20 and 33 respectively) against the probability of the person being in fact in that class. So for this example, we would have  $0.3*20+0.7*33 = 29.1$ , which gives the classification of 29 years old. Therefore, instead of multiplying each age's probability by its age value, as done in our tests, we would create a

probability for the classes that we are using, calculated by adding the probabilities for each of the ages that are in the class age span. This probability would then be multiplied by the age value that lies in the center of the class. Additionally, probabilities that are lower than a certain threshold and that are expected to be the wrong predicted classes could also be ignored, in order to avoid pushing the age to another class that is not probable of being the right one. Such low probabilities could consequently be merged with their adjacent class that holds the highest probability. These validations could be helpful in predicting correctly near the boundary examples that, as seen before, have a higher chance of being wrongly classified.

An additional validation mechanism can be investigated further in order to analyze the examples where the current model has less confidence with its prediction. Our tests show that such examples are more likely to fail compared to others where they have higher confidence levels and that the introduction of such additional systems can be beneficial, as in the case of Siamese Networks for gender classification. In our implementation, this was implemented for gender classification only, as it demonstrated better results when the initial model is not confident on the gender of the person. Similarly, another model could be used for age classification, in order to be used in cases where the initial model has low confidence, which, as shown in our tests, those tend to be wrong more frequently. As future work, such an alternative model could be created and adopted in order to increase the overall accuracy.

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## Attachments

### A- User Guide of the proposed System

The System that is proposed in this document is provided through a folder which contains several required files that include configuration files and executable files. The structure of such a folder is presented in Figure 18. Below are described each file's purpose in the system.

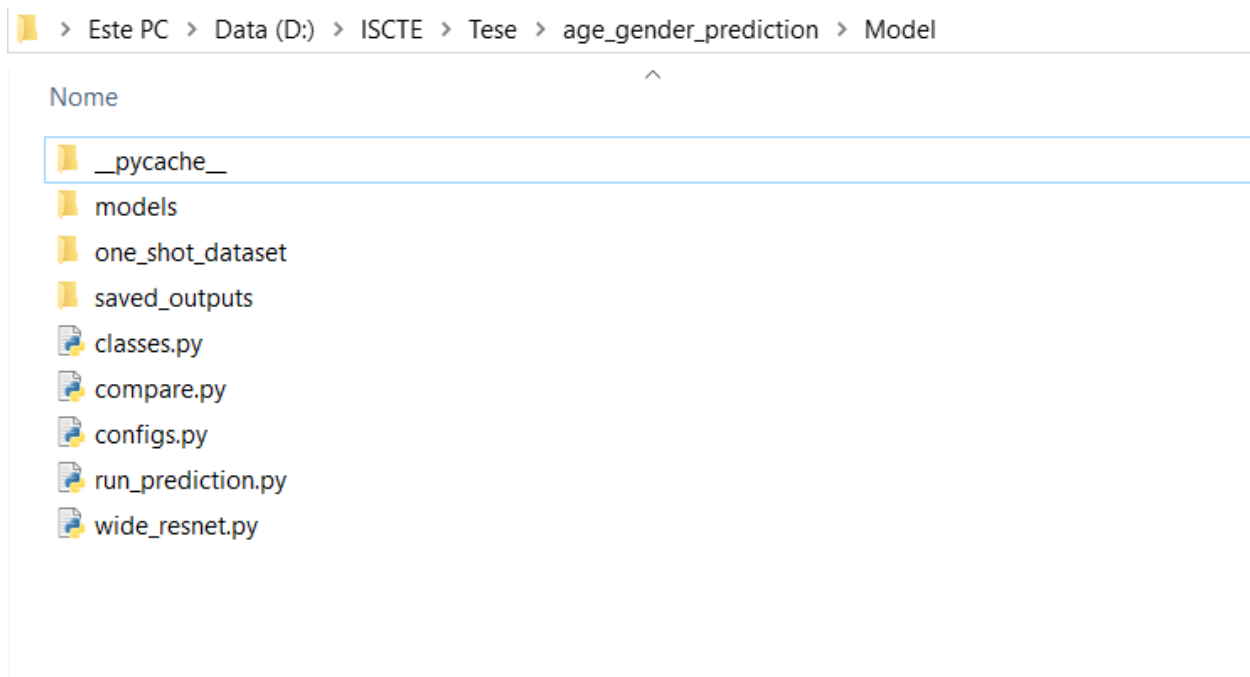


Figure 18- Folder structure.

*Classes.py* – This file is where the class ranges can be customized;

*Run\_prediction.py* – This is the main file which runs the predictions. This receives input as:

- Confidence threshold – optional parameter that ranges from 0 to 1 (default is 0.5) – this will exclude any faces where the model has confidence lower than the definition in this parameter;
- Size – optional parameter (image size default is 200x200) – this indicates to which size the images are going to be resized before the prediction is run;
- Img – required parameter - image (path) to be processed;

*Wide\_resnet.py* – This file is used by the *run\_predictions.py* and represents the model's architecture.

*Configs.py* – The file with configurations, for example around the Siamese Network.

*Compare.py* – The file with the Siamese Network comparison functions.

*One\_shot\_dataset* – Storage location of the samples used to do the Siamese Network validation.

*Saved\_outputs* – Default directory where low confidence (that surpass a threshold) examples are stored.

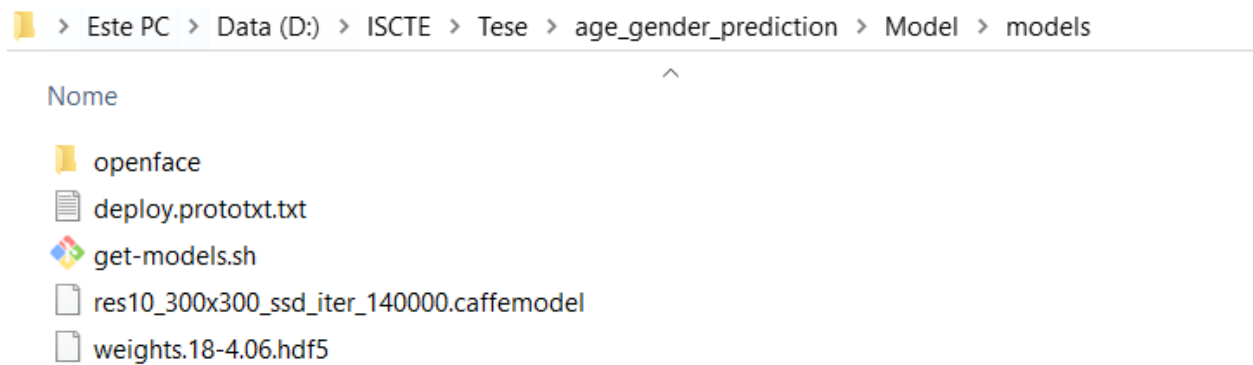


Figure 19- models folder content.

The *model's* folder contains the weights from the models that are used – both age/gender model and also the face detection one. Files *deploy.prototxt.txt* and *res10\_300x300\_ssd\_iter\_140000* are both used by OpenCV's face detection module. File *weights.18-4.06* are the weights for the Wide Residual Network (Age/Gender module). The folder *openface* has the required files to execute the Siamese Network.

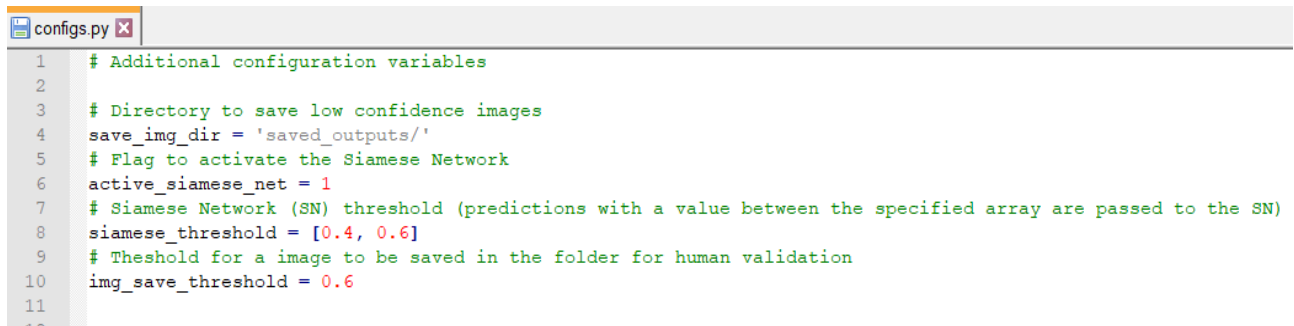
```

classes.py
1  # Range of the class / description - The description is what is outputted from the prediction model
2  classes = [
3  [range(1,9), 'Child'],
4  [range(10,15), 'Teen'],
5  [range(16,24), 'Young'],
6  [range(25,39), 'Adult'],
7  [range(40,59), 'Adult2'],
8  [range(60,101), 'Senior']
9  ]
10

```

Figure 20- Classes.py file.

The *classes.py* file allows users to customize the classification classes (age) to be edited manually without needing to change the model's architecture or re-train it. Classes created can be as many as required. The first range(x,y) variable indicates the interval for that class, while the second argument (for example 'Child') represents the output of the model when a person is classified in this range of ages. This second argument can be any variable the user wants, i.e. a string or number.

A screenshot of a code editor window titled 'configs.py'. The code is as follows:

```
1 # Additional configuration variables
2
3 # Directory to save low confidence images
4 save_img_dir = 'saved_outputs/'
5 # Flag to activate the Siamese Network
6 active_siamese_net = 1
7 # Siamese Network (SN) threshold (predictions with a value between the specified array are passed to the SN)
8 siamese_threshold = [0.4, 0.6]
9 # Theshold for a image to be saved in the folder for human validation
10 img_save_threshold = 0.6
11
```

Figure 21- Configs.py file.

The *configs.py* file has configurations around the model. The *save\_img\_dir* specifies the directory where the images are saved when they surpass the *img\_save\_threshold* value. The *activate\_siamese\_net* allows the user to turn on/off the Siamese network for gender classification. This network is only used when samples are classified with a gnder prediction value in between the *Siamese\_threshold* array.

## B - How to run the model

To run the model, use the *run\_prediction* class with the arguments needed. The only required argument is the *img* path for the image that is going to be processed. An example of such usage is below:

- `python run_prediction.py --img test.png`

The output comes in 2 arrays. The first array is for the age predictions, returning the class to which the faces belong to. The second one returns the respective gender classes.