

ERRATA

This document lists errors found in the submitted version of Francisca Moreira Serra Aparício de Carvalho's Master Thesis entitled: "Self-Efficacy and Workplace Incivility- A Contribute to Understand Burnout".

Page	Line	Original Text	Correction
8	18	(...) exhaustion is characterized by "tense emotional reactions and feeling overwhelmed by one's emotions. Specific symptoms include feeling frustrated and angry at work, irritability, overreacting, feeling upset or sad without knowing why, and feeling unable to control one's emotions at work (Schaufeli, <i>et al.</i> , 2019: 28)".	(...) exhaustion is characterized by "severe loss of energy that results in feelings of both physical (tiredness, feeling weak) and mental (feeling drained and worn-out) exhaustion. Specific symptoms include; lack of energy to start the new working, feeling completely used-up after a whole day of working, feeling tired quickly even after spending minimal effort at work, and inability to relax after work. (Schaufeli, <i>et al.</i> , 2019: 27)".
27	12	(...) self-efficacy did not significantly moderate (...).	(...) self-efficacy did not significantly moderate (...).
35	16	(...) self-efficacy moderated the relationship of workplace incivility when it was perpetrated by customers with all the dimensions of burnout and (H3b,H3c,H4d), but not when the incivility occurred due to colleagues' behaviours (H4b,H4c,H4d).	(...) self-efficacy moderated the relationship of workplace incivility when it was perpetrated by customers with all these dimensions of burnout (H3b, H3c, H4d), but not when the incivility occurred due to colleagues' behaviours (H4b, H4c, H4d).