**ERRATA**

This document lists errors found in the submitted version of Francisca Moreira Serra Aparício de Carvalho’s Master Thesis entitled: “Self-Efficacy and Workplace Incivility- A Contribute to Understand Burnout”.

<table>
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| 8    | 18   | (...)

Exhaustion is characterized by “tense emotional reactions and feeling overwhelmed by one’s emotions. Specific symptoms include feeling frustrated and angry at work, irritability, overreacting, feeling upset or sad without knowing why, and feeling unable to control one’s emotions at work (Schaufeli, et al., 2019: 28)”.

| 27   | 12   | (...)

Self-efficacy did not significantly moderate (...).

| 35   | 16   | (...)

Self-efficacy moderated the relationship of workplace incivility when it was perpetrated by customers with all the dimensions of burnout (H3b, H3c, H4d), but not when the incivility occurred due to colleagues’ behaviours (H4b, H4c, H4d).