# Portuguese Airport Efficiency Analysis: The Case Study of Oporto

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#### Abstract

The Oporto Airport located in the northern region in Porto city is crucial because is the only one located in the northern region. This airport had an increasing in number of passengers, sales revenue and accumulated investment during the last two decades, principally after the introduction and the operation of the Low Cost Companies since 2004 to the present. In order to determine if the last changes had an impact in the competitiveness of this airport, the main aims is to analise the evolution of values of the technical efficiency and equate the results before and after the introduction of the LCCs in this airport. The methodology uses the Data Envelopment Analysis. Results show that the Oporto Airport efficiency increases highly after the increasing efficiency of the Oporto Airport and the potential relation with tourism development in this region, but more strong studies are needed.

Keywords: Data Envelopment Analysis; technical efficiency; Oporto Airport; Low Cost Companies; tourism development

## 1. Introduction

In Portugal mainland there are three civil airports located one on the Northern (Oporto) and two in the South, namely, in Lisbon and Faro. The Oporto Airport (OPA) is crucial by its coverage and your influence goes up from the North of the country until quite the South. Despite the gap on information's sources from INE (2012) and INAG (2013) and ANA (2012) the OPA contribute about almost half of the passengers' traffic in Portugal mainland. In the tourism sector this airport is also crucial because is the main entrance of tourists on the North of the country. Since 2004 this airport started the operation of the Low Cost Companies (LCCs) together with the traditional full services airlines companies. The OPA volume of passenger's, accumulated investment and sales revenues, however, had an evolution on the opposite direction, towards the growth during the last decade, principally, after the introduction of LCCs, since 2004. Therefore, during this period (2004-2010) the number of passengers increasing about 80%, the accumulated investment infrastructure increasing 64% and sales revenue led to a huge increasing of 105%.

According to this results and the crucial importance of this airport in the national civil aviation industry, the intent of this work is to study the competitiveness of the introduction of the LCCs companies in the OPA. The main goal of this study is to determine if the LCCs companies led effectively to an increasing in the efficiency of the OPA. In order to achieve this goal the main aim of this work is to measure the levels of technical efficiency during a time horizon 1990-2011 in OPA by the airlines based on OPA, and compare the results before and after the introduction of the low cost companies (LCCs) in OPA, and relate these efficiency levels to some potential consequences in tourism in Porto and North of the Portugal. This paper contributes for airport managers and decision makers better generate insights to better adjusting measures to airport management and sectorial politics like tourism.

#### 2. Literature Review

According to Rey (2010), there is a huge influence of LCCs on tourism demand, and this expansion has positive direct and indirect effects on the economy. The development of tourism is closely linked to the evolution of transport and it is undeniable that nowadays the airline industry is central to the tourism industry (Cunha, 2009). The continuous development of tourist destinations and the growth of the existing ones require continuous and responsible destination management (Assaf and Josiassen (2012); Armenski, et al, 2012).

It is recognized that "the addition of a single international flight can have a discernible impact on receipts and employment in the tourism sector, with positive spill over effects throughout the broader economy" (Bowen, 2000, p. 27). Several tourism studies have so far analysed different aspects of the airline industry. From a tourist's point of view, the two most important decisions that relate to tourism decision are the choice of destination and the choice of airline. The two most expensive elements in an average tourist's budget are accommodation and the airfare (Assaf and Josiassen (2012).

Tourism includes a wide range of economic activities that have an important impact on the environment destinations (Assaf and Josiassen, 2012; Malgorzata and Dominique, 2013). In the last decades tourism became one of the major industries in the world economy (Surugiu et al., 2011) and the airline industry has a very important role in this sector. In other words, more efficient airlines are able to lower the price and attract more travellers to a particular destination (Assaf and Josiassen, 2012; Morley, 2003).

The international airline industry has experienced a turbulent period in the last decade and has faced significant financial challenges in 2008 and 2009. Over the past decade the global tourism industry has encountered many shocks making the tourism industry extremely venerable, (Assaf and Josiassen, 2012; Aimable and Rosselló, 2009). The industry revenues loss in 2009 fell 15%, or \$85 billion, since the tragic events of September 2001 (IATA, 2010).

There is a comprehensive body of literature focusing on issues of airline efficiency and productivity (Assaf and Josiassen, 2012; Barbot et al., 2008). According to Barros et al., (2013) and Barros & Peypoch, (2009) contemporary research in airline frontier models encompasses, several scientific methods to analyse efficiency quantitatively, namely the old tradition of the cost models, the total factor productivity approach, the contemporary stochastic econometric frontier models and the DEA models. The models, inputs and outputs used in the various papers published in airport efficiency according to Barros and Managi, (2008) and actualized by the present authors are present in Annex 1A.

## 3. Research Methodology

Data Envelopment Analysis (DEA) is a non-parametric measure of efficiency analysis, so have some advantages to other econometric methods to measure the efficiency. So the main advantage it is not necessary to define a production fuction. (Jurcevic, B. and Zaja, M., 2013 Dos-Santos, 2013, Hengzhou, X., Tong, C. 2013, Silva et al., 2012a, Silva et al., 2012b and Silva et al., 2012c).

The use of DEA efficiency measures are not very affected when we have a smaller number of observations as occur in the present case. (Thiam et al 2001; Chambers, 1998). Some authors refer to some disadvantages with the use of DEA methodology, however, results from previous authors confirm they did not obtain significant differences in the results s whith parametric and non-parametric methods. (Alene and Zeller, 2005; Thiam et al., 2001; Wadud and White, 2000; Martin and Román, 2001).

By the use of DEA methodology theproduction unit (PU) using fewer inputs to produce the same amount of output PU is more efficient. Thus the efficient units end up doing the production frontier without this be defined in advance. (Speelman et al., 2007. On the present paper we use an input-orientated model because we assumed that airport managers have more control over input quantities than over outputs. On the present work we solve DEA applying by the Program (DEAP) that was fIRSCALtly developed by Coelli (1996).

The present paper uses Banker et al., (1984) technique which includes convexity restrictions on the mathematical programming model, which allows to calculate the variables with returns to scale. Thus it is possible to divide the overall technical efficiency (TE) in pure technical efficiency (PTE) and scale efficiency (SE). The IRSCALt is similar to (PTE). The scale efficiency occurs when the economy of scale is constant and equal to 1 (Barros and Peypoch, 2009). According this and Barbot et al., (2008) the model is:

 $\begin{array}{l} \min_{\theta,s_i^-,s_r^+} \left( \theta - \varepsilon (\sum_{i=1}^m s_i^- + \sum_{r=1}^s s_r^+) \right) \\ \sum_{j=1}^n x_{ij} \lambda_j + s_i^- = \theta x_{i0}, \quad i = 1, \dots, m \\ \sum_{j=1}^n \gamma_{rj} \lambda_j - s_r^+ = \gamma_{r0}, \quad r = 1, \dots, s \end{array}$ 

$$\begin{split} & \sum_{j=1}^n \lambda_j = 1, \quad j = 1, \dots, n \\ & \lambda_0 = 0 \\ & \lambda_j \geq 0, s_r^+ \geq 0, \ s_i^- \geq 0, \ \forall i, j, r \end{split}$$

where  $x_{ij}$  is the *i*th input of DMU *j*; where  $y_{ij}$  is the *r*th input of DMU *j*;  $\theta$  is the efficiency score of the considered DMU;  $\sum_{j=1}^{n} \lambda_j = 1$  is the convexity constraint in the Banker-Charnes-Cooper model:  $s_i^-$  is an input slack parameter;  $s_r^+$  is an output slack parameter;  $\lambda_0 = 0$  is a constraint for applying the super-efficiency measure (Barbot et al., 2008).

In order to select the inputs and output variables we analysed other works in this field according to Barros (2008a) and actualized the information (Annex 1A).

The paper use a time series from 1990 to 2011 comprising twenty-one years from OPA obtained from different sources, namely, INE, INAC and ANA which comprise for all of them annual reports of Portuguese airports data and information. The model used in this study includes two output variables and two inputs. Inputs are total operational cost, and investment. Outputs are sales revenue and total passengers in number. Monetary magnitudes are expressed in euros (000 euros), deflated by the GDP deflator and denoted at prices of 2000. This inputs and output selection is according previous authors refereed principally by Barros et al. (2008), but adapted. The summary statistics of the variables of interest are presented in Table 1.

Table	i. inputs	and outputs	uscu

Table 1: Inputs and outputs used

Inputs/outputs	Average	Standard Deviation	Minimum	Maximum
Total operation cost (000 euros)	16902,24	6955,753	5894	31010
Investment (000 euros)	23840	34018,78	1098	122368
Sales revenue (000 euros)	31150,57	16190,6	9078	67823
Total passengers (000 number)	2798492	1062167	1355683	5283361

Source: INAC/INE/ANA (reports from 1990 to 2011) and author's calculations, 2013

# 4. Findings and Discussion

The main results of the DEA values, namely, TE, PTE and SCAL are presented in Table 2. The percentage of efficient years of the OPA represents the share of years with an efficiency score of the unity. The results confirm that the OPA only was efficient in 6 years that represente 29% of the total number of years in study. The mean value of technical efficiency was 0,87. It is possible to obtain the same value of the output saving approximately 13% of the vaue of the inputs. The results of the efficiency before the introduction of LCCs in OPA (1990-2004) showed that the OPA during a period of 14 years only was efficient in 2 years thus representing a 14% of the total time horizon in study. The average of technical efficiency was 0,87. The results of the efficiency after the introduction of LCCs in OPA (2005-2011) showed that the OPA during a period of 6 years was efficient in 5 years thus representing more than 83% from the total of the time horizon in study. The average of technical efficiency was 0,98.

These results showed a big difference in OPA before and after the introduction of the LCCs. After the introduction of the LCCs the OPA becomes quite efficient. The efficiency is nearly 100% (98%). The LCCs favoured highly the OPA and the tourism in Porto and North of Portugal according to Marques (2013). According to INE (2013) from 2004 to 2011 the number of guests in hospitality establishments has been showing a huge increase since the introduction of the LCCs in OPA. This increasing is about 44% from 2004 to 2011. These results highlights the importance of having airports and airline companies operating efficiently to the development of the tourism sector, although further studies are needed in order to give more robustness to these findings.

The TE is divided into two components, PTE and SE. TE is 0,97 and PTE is 0,87 during all the time horizon analysed and scale inefficiency is 13%. It occurs due the fact that 94% of the years the airport operation works in in increasing returns to scale (IRSCAL) and 20% be operating in decreasing returns to scale (DRSCAL). Between a period 1990-2004 technical TE from IRSCAL is 0,97 and SE is 0,82. Scale inefficiency (18%) may occur due to an operation below the optimal scale, as a result of the fact that a 100% of years operate at increased returns to scale (IRSCAL).

After the introduction of the LCCs in OPA from 2005 to 2011 TE from PTE is 0,97 and SE is 0,98. SE is near zero during this period.

Table 2. Model results

	TE	PTE	SCAL
Mean	0,87	0,97	0,87
Standard deviation	0,14	0,05	0,14
Maximum	1	1	1
Minimum	0,54	0,81	0,54
Efficient years	6	15	4
IRSCAL			94%
DRSCAL			6%
DEA results of OPA before LCCs (1991-2004)			
	TE	PTE	SE
Mean Steadard deviction	0,82	0,97	0,82
Standard deviation	0,15	0,06	0,15
Maximum	1	1	1
Minimum Efficient acoust	0,54	0,81	0,54
	2	9	1
	12	0	100
DROCAL (70)			0
DEA results of OPA after the introduction LCCs (2005-2011	)		
	TE	PTE	SE
Mean	0,98	0,99	0,98
Standard deviation	0,02	0,02	0,01
Maximum	1	1	1
Minimum	0,94	0,96	0,96
Efficient years (number)	5	3	3
IRSCAL			50
DRSCAL			50

Source: Authors calculations, 2013.

## 5. Concluding Remarks

The paper provides an estimation of the non-parametric technical efficiency during a time horizon 1990-2011; since 1990 to 2004 (before the introduction of LCCs in OPA) and after the operations of LCCs in OPA, from 2005 to 2011. The main conclusion suggest that the LCCs highly contribute to the increasing of the efficiency in this airport. Therefore it is necessary more detailed studies in order to analyse the direct and indirect impact in tourism activity in Porto and North of Portugal. It is also necessary more detailed data and information in order to improve the adopted innovative methodologies, namely the second-stage regression efficiency, in order to know what the variables that influence the airport efficiency are. This paper tries to give relevant information for decisions makers in order to better adjust their decisions and improve and maintain the efficiency of OPA. This is an important tool that strengths the importance of local tourism, but more studies in complementary areas of economics of tourism are needed.

According to this results, the increase of the efficiency on the OPA is directly related to the arrival of the LCCs, and is knowing that the LCCs effects on air transport demand is very important, particularly for some segments of travellers such as tourists, we can say that is very important that all stakeholders of the tourism sector will continue to encourage the growth of LCCs at OPA, in order to consolidate the predominant role that these airline companies have on the demand and development of tourism in the region of Porto and Northern of Portugal.

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